



WARRANTY ENHANCEMENT PROGRAM (WEP)

CONVENTIONAL DEF SENSOR – AAGX0

BULLETIN NO: WP-20-002

DATE: 9-2-2020

REF: QA-200831-N2

SUBJECT VEHICLES: Certain 11MY-15MY Conventional Trucks equipped with a J08 engine.

OVERVIEW:

May cause the MIL to illuminate due to the following: DEF quality misdetection, internal temp sensor failure, operating voltage misdetection, or failure of the internal power supply circuit capacitor.

If this condition is found, refer to the appropriate Vehicle Identification Number in the warranty system to determine vehicle eligibility.

Warranty Terms

-Warranty enhancement program: 10 years with no mileage limitation from the delivery date to the initial end purchaser, or one (1) year from the date of the customer notification letter, whichever is longer, will be covered by this program.

For any other failure modes, standard warranty conditions will be applied.



PARTS:

Model Year	Part Number	Part Description	Quantity
2011-2013	SG400E0022	Sensor Assy, Urea	1
2014-2015	SG400E0071	Sensor Assy, Urea	1

BEFORE YOU BEGIN:

- Read and understand all instructions and procedures before you begin the work.
- Read and follow all **WARNINGS** and **NOTICES** set forth in this publication. These alerts help to avoid damage to components, serious personal injury, or both.
- Park the vehicle on a flat, level and solid surface.
- Place the gear shift lever in "Neutral" or "Park".
- Apply the parking brake firmly and confirm parking brake activation.
- Turn off the engine and remove the key from the ignition switch.
- Always wear safety glasses or goggles to protect your eyes.
- Place wheel chocks in front of and behind all the wheels to prevent the vehicle from moving.

REPAIR PROCEDURE:

Please refer to the Hino Service Manual for replacement instruction.

(Exhaust J08E)



CLAIM APPLICATION

Reimbursable in accordance within the terms and policies of the Hino limited warranties.

DEF Sensor Replacement:

- a) Campaign No: AAGX0
- b) Labor charge: 0.9 hours
- c) Warranty code: 86664
- d) Trouble code: 98
- e) Operation code: 86612ARE
- f) Original failed part: 9999999999

