

TITLE: NINJA® ZX™ -6R, ABS & KRT EDITION HORN HARNESS REPLACEMENT

FACTORY DIRECTED MODIFICATION

IMMEDIATE REPAIR REQUIRED

Eligibility

Eligible Units

Year	Model Name	Model Codes
2019	NINJA ZX-6R ABS	ZX636GKF
	NINJA ZX-6R ABS KRT EDITION	ZX636GKFA
	NINJA ZX-6R ABS KRT EDITION	ZX636GKFAL
	NINJA ZX-6R ABS	ZX636GKFL
	NINJA ZX-6R	ZX636HKF
	NINJA ZX-6R	ZX636HKFL
2020	NINJA ZX-6R ABS	ZX636GLF
	NINJA ZX-6R ABS KRT EDITION	ZX636GLFAL
	NINJA ZX-6R ABS	ZX636GLFL
	NINJA ZX-6R	ZX636HLF
	NINJA ZX-6R	ZX636HLFL

Verify individual vehicle eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On eligible units, the horn harness can break due to engine vibration resulting in an inoperative horn.



Kawasaki Action

Initiate Campaign:

Kawasaki has initiated an FDM campaign to repair all eligible units. The repair consists of replacing the horn harness.

Notify Registered Owners:

Kawasaki is sending an FDM letter to all registered owners of eligible units. A copy of the letter is printed on page 7 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

NOTE:

- o If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the FDM letter requesting the return of the vehicle to you for repair.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

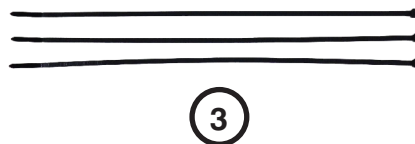
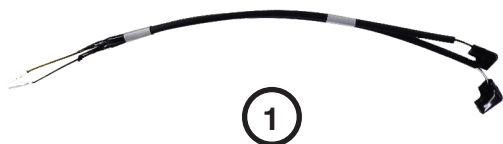
Parts Information

Repair Kit Part Number:

Install the repair parts on all eligible units.

Order parts to complete the FDM through K-Dealer as outlined in Service Bulletin SP15-03.

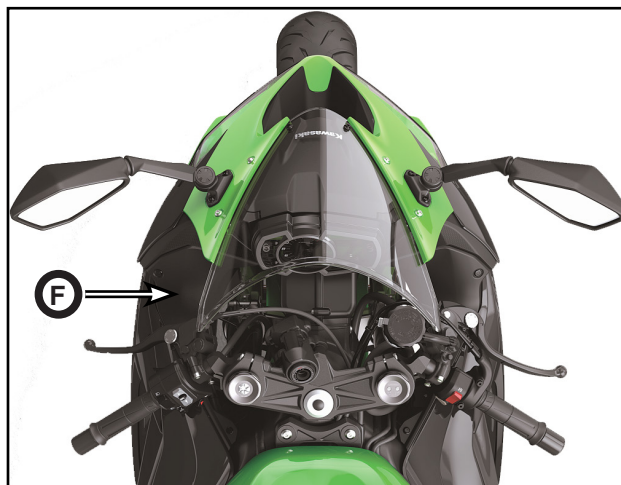
Kit, Horn Harness, MC20-08 P/N 99999-0771		
Ref	Contents	Qty
1	Harness	1
2	Tape (Protective Sheet)	2
3	Band	3
4	Tape (Roll)	1



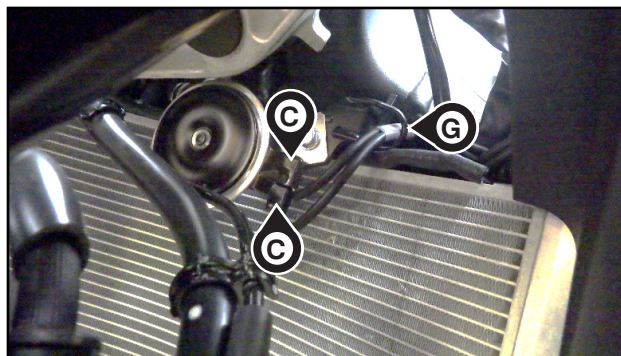
Repair Procedure

Refer to the appropriate sections of Service Manual 99832-0014-02 for information and procedures related to parts removal and installation.

- Remove the front seat.
- Disconnect the negative battery terminal.
- Remove the left upper inner fairing (rear) [F].



- Disconnect both horn connectors [C].
- Remove horn harness from guide [G].

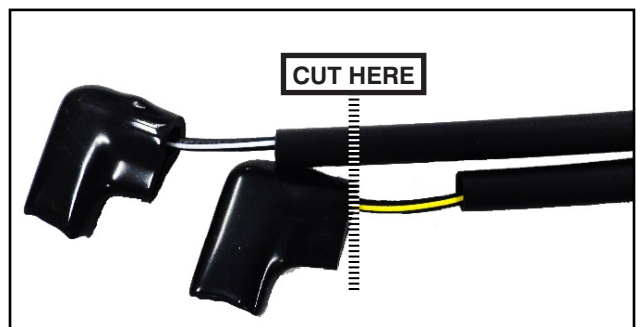


Repair Procedure (Continued)

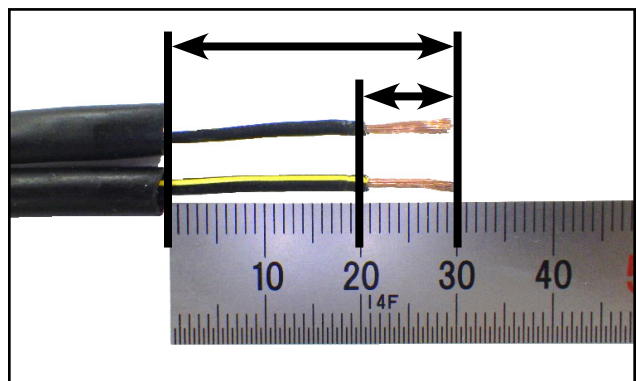
- Carefully bring the horn harness connectors up from under the handlebar through the opening where the fairing was removed.



- Line up both harnesses as shown.
- Cut both harnesses to the same length using the base of the boot on the Black/Yellow wire as a guide as shown.
- Discard the connectors.



- Strip the harness casing back 30mm from the tip of the Black/White wire as shown taking care not to damage the wire casing.
- Strip the Black/White wire casing back 10mm from the end of the wire as shown taking care not to damage the wire.
- Strip the Black/Yellow wire casing back 10mm from the end of the wire as shown taking care not to damage the wire.

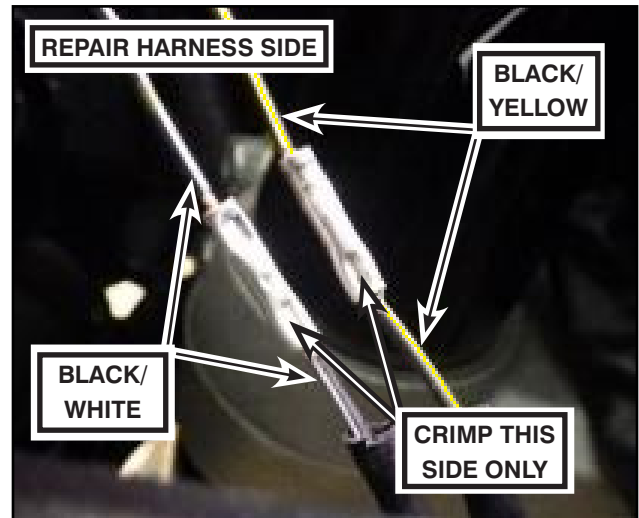


Repair Procedure (Continued)

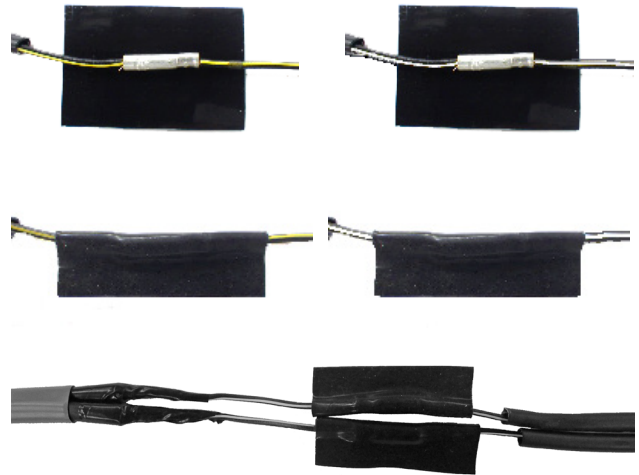
- Insert one end of each of the same colored wire into the repair harness butt splice.

NOTE:

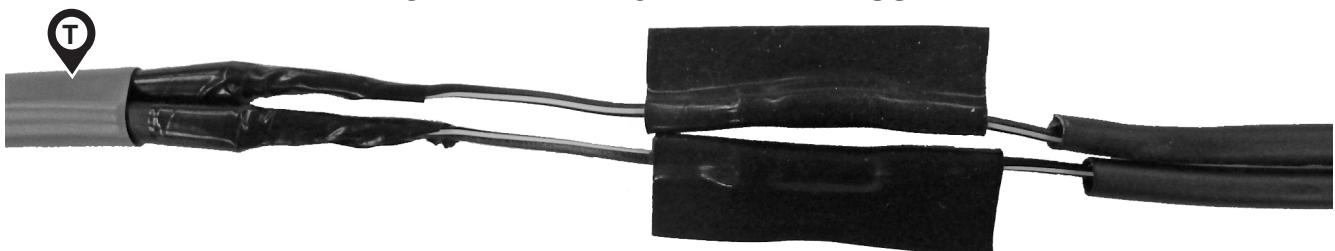
- o Use an appropriate size crimper for the butt splice.
- o Splice specifications:
 - o JIS C 2806 : B1.25
 - o Wire Range (AWG) : 22 - 16
 - o Barrel Outside Dia. : 3.3 mm
 - o Barrel Inside Dia. : 1.7 mm



- Crimp each butt splice securely.
- Position one of the butt splices lengthwise in the center of one of the protective sheets from the repair kit as shown.
- Repeat for the other butt splice.
- Fold the protective sheet in half and press firmly to make a protective seal around the butt splice as shown.
- Repeat for the other butt splice.
- The two butt splices should be next to each other with a folded over protective sheets as shown.
- Wrap the folded protective sheets around the butt splices.
- Wrap the entire repair with at least 2 layers of harness tape as shown.
- Do not cover the gray tape [T] when wrapping the repair.



BEFORE WRAPPING WITH HARNESS TAPE

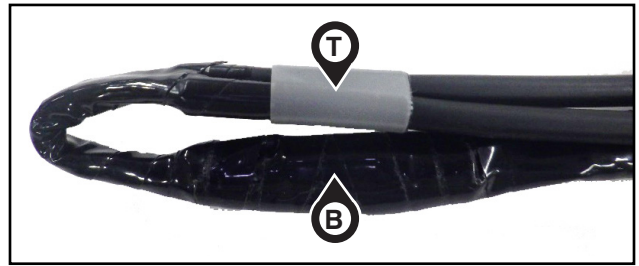


AFTER WRAPPING WITH HARNESS TAPE

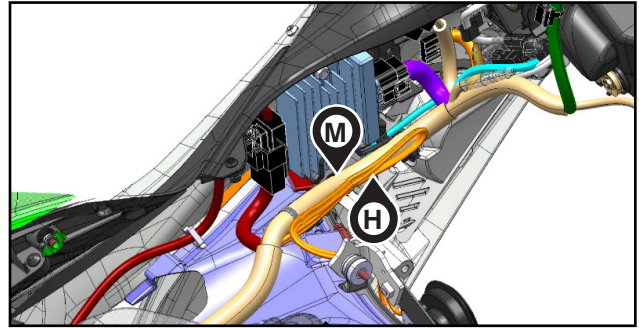


Repair Procedure (Continued)

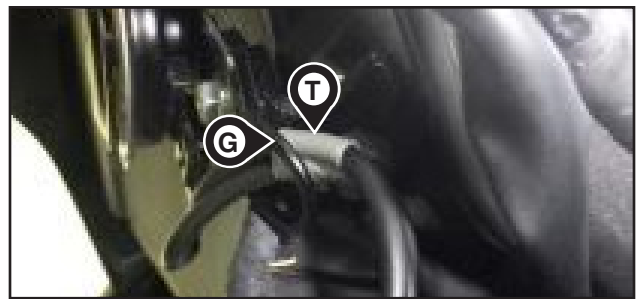
- Fold the horn harness as shown so the existing gray tape [T] is positioned next to the butt splices [B] as shown.



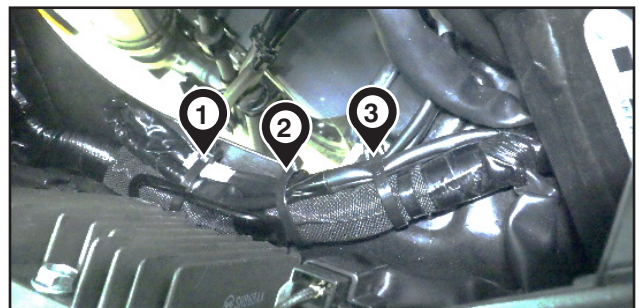
- Position the horn harness [H] alongside the main harness [M] as shown and hold them in this position in preparation for the next step.



- Pass the harness through the guide [G] and position the gray tape [T] so that it rests against the guide.



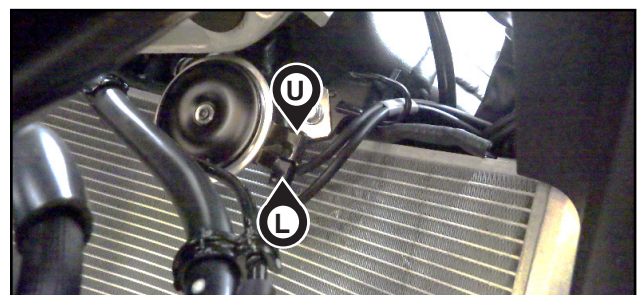
- Make sure that band [1] is centered over the gray tape.
- Install band [2] approximately 1.5 inches from band [1].
- Install band [3] approximately 1.5 inches from band [2].
- Tighten all three bands.



NOTE:

- Do not secure the harness to the guide. The harness must be free to move alongside the guide.

- Connect the shorter horn harness lead to the upper [U] connector of the horn. Be sure the boot opening is facing down.
- Connect the longer horn harness lead to the lower [L] connector of the horn. Be sure the boot opening is facing down.
- Connect the negative battery cable.
- Test the horn.
- Install all removed parts.



Warranty Information

This is a Factory Directed Modification. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

	Repair Horn Harness
Job Code	21407
Flat Rate Time	0.3 hr
Claim Type	3
Part Number	99999-0771
Description	Kit, Horn Harness
Quantity	1

Verify eligibility using VIP in K-Dealer before starting the repair.

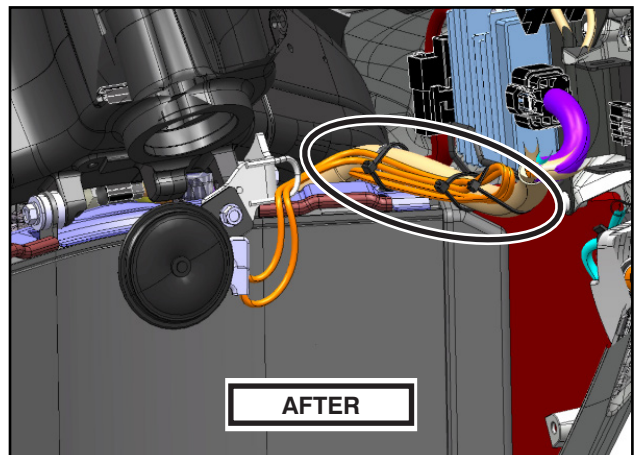
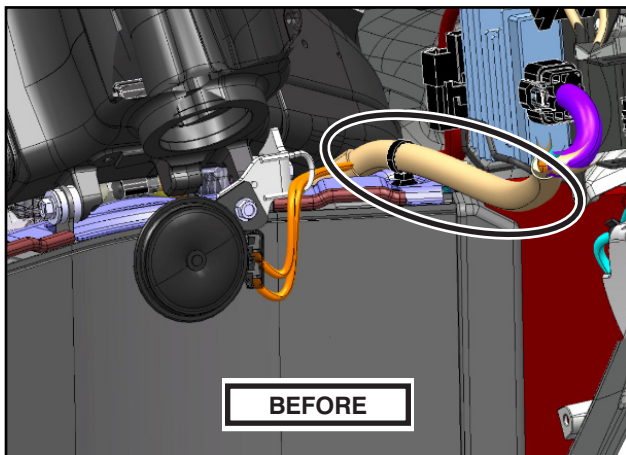
Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Repair Verification

The three bands, along with the harness repair, will serve as repair verification.

NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*



2019 & 2020 NINJA® ZX™-6R, -6R ABS & -6R ABS KRT EDITION HORN HARNESS REPLACEMENT

FACTORY DIRECTED MODIFICATION

Dear Kawasaki Motorcycle Owner:

At Kawasaki, we take pride in producing high quality products and are committed to your continued satisfaction. To maintain these standards, we have launched a service campaign to address a condition present on your motorcycle.

What is the reason for this notice?

On affected units, the horn harness can break due to engine vibration resulting in an inoperative horn. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

Kawasaki has authorized your dealer to replace the horn harness. The actual repair will take up to 30 minutes but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What should you do?

Please call your Kawasaki dealer to schedule an appointment to have your motorcycle inspected and repaired as required. Please have your Vehicle Identification Number (VIN) ready when calling. To locate the nearest authorized Kawasaki motorcycle dealer, please visit www.kawasaki.com and click on the "LOCATE DEALER" link.

Can we assist you further?

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Customer Care Department at (866) 802-9381 (toll-free) between 7:00 a.m. and 4:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

Can we assist you further?

Our records indicate you are the current owner of the 2019 & 2020 Ninja® ZX™-6R, -6R ABS & -6R ABS KRT Edition described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.Kawasaki.com by clicking on "OWNER CENTER => OWNER SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381.

Thank you for your purchase of a Kawasaki product and we hope that this campaign will maintain your continued satisfaction.

Sincerely,

Kawasaki Motors Corp., U.S.A.