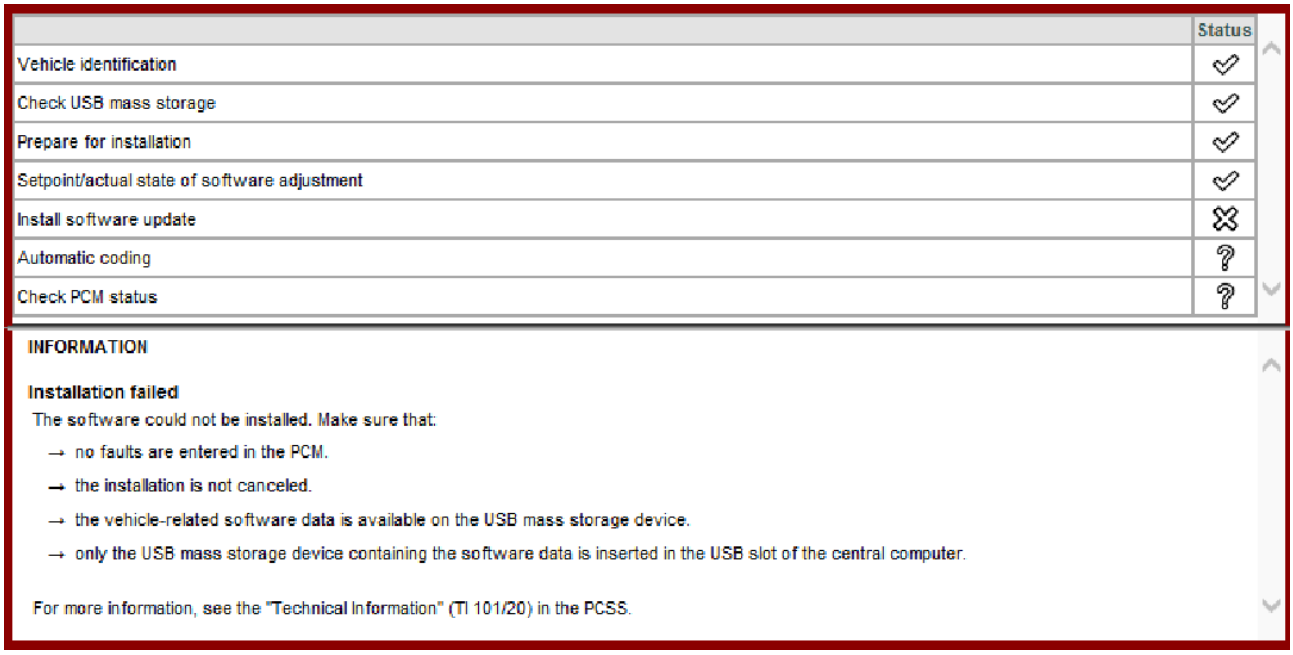
Complaint - PCM Update Cannot be Performed / Stops. Observe Specified Procedure (101/20)

Model Line: **Taycan (Y1A)**

Model Year: **As of 2020**

Subject: **Porsche Communication Management (PCM 6.0) central computer**

Information: **There is a possibility that a central computer (PCM) software update via USB storage medium is not performed successfully and an error message is displayed on the PIWIS Tester ⇒*Error message on PIWIS Tester*.**

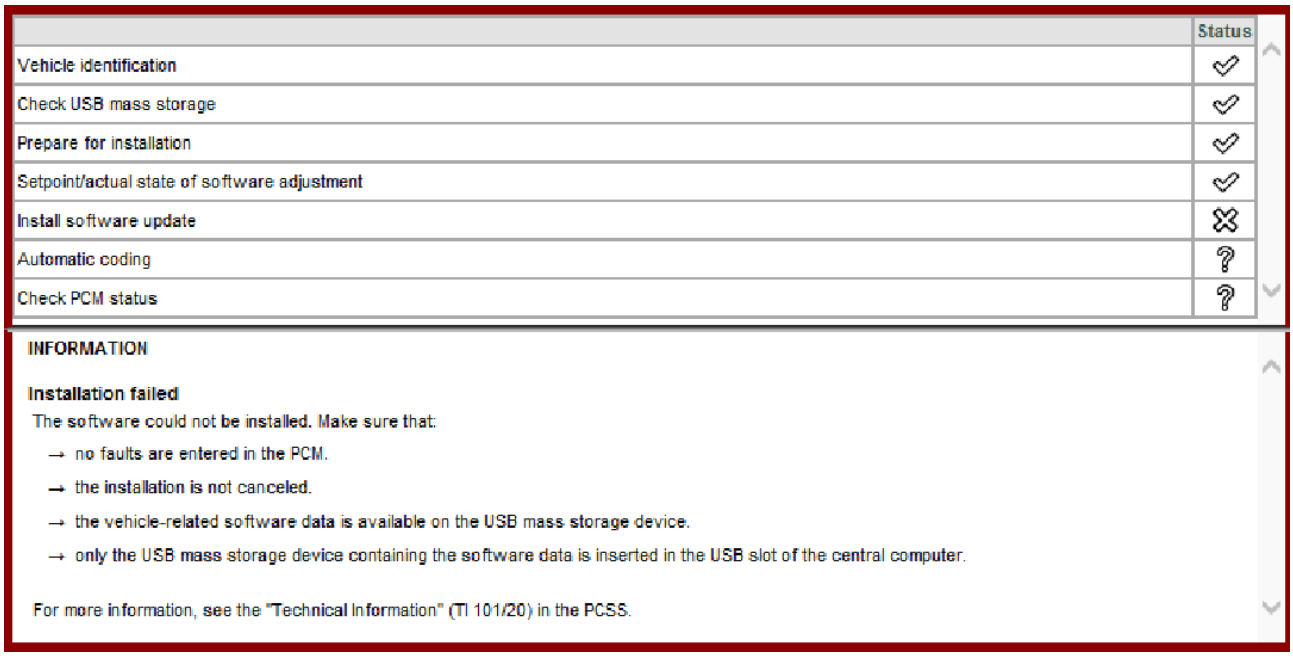


Error message on PIWIS Tester

Remedial Action: Observe the procedure described under 'Work Procedure' to avoid having to replace the central computer (PCM).

Work Procedure

If control unit programming stops and an error message is displayed on the PIWIS Tester ⇒*Error message on PIWIS Tester*, proceed as follows:

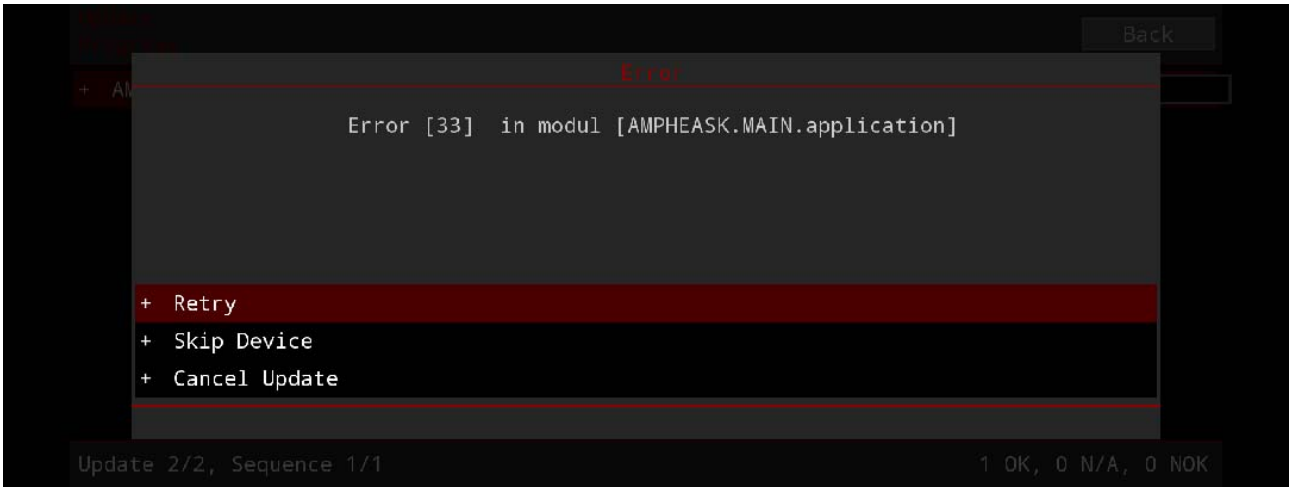


Error message on PIWIS Tester

1 Check the PCM central display to see whether all modules were installed ⇒*Overview of modules* **-OK-** or whether one or more modules are marked with the status NOK (Not OK).

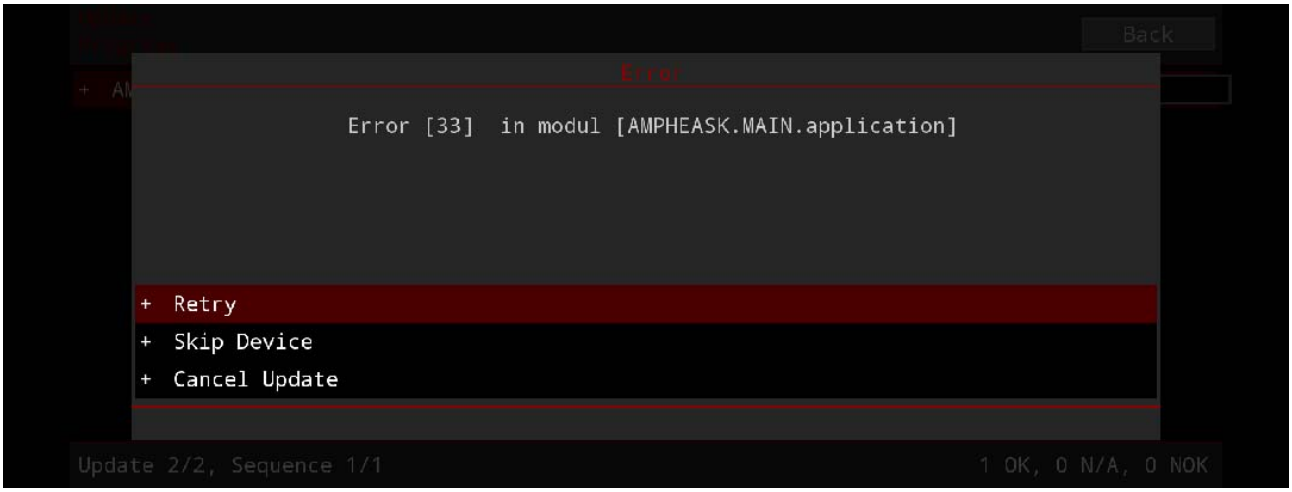
- If all modules are installed ⇒*Overview of modules* **-OK-**, continue with Step 5 ⇒ .
- If one or more modules are marked with NOK or if an error message is displayed ⇒*Error module*, continue with Step 2 ⇒ .

Overview of modules



Error module

2 Click on **'Retry'** in the **'Error' module** ⇒*Error module*. Carry out the procedure several times if necessary if the update continues and then stops again.



Error module

3 If programming is still not performed, remove and re-insert the USB storage medium and carry out the procedure several times if necessary if the update continues and then stops again.

4 Subsequent procedure:

- If the update is installed successfully, continue with Step 5 ⇒ .
- If the update is not installed successfully or if the central computer (PCM) no longer starts, contact your importer's Technical Support team to decide how to proceed.

5 Select the 'PCM (central computer)' control unit on the PIWIS Tester and select the 'Automatic coding' function in the 'Coding/programming' menu.

Once coding has been completed successfully, read out and delete the fault memory.

End of remedial action.

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