

CTP Update Issues



[Penske Location 0694-10](#) 1 posts since Feb 1, 2019

CTP Update Issues Sep 15, 2020 4:59 PM

Hi all,

I'm having a issue updating the CTP, I have updated all of the modules and got a incompatible software version for the CTP. Went to go update the CTP and got a error message (Configuration does not specify a flashware part number and cannot be programmed.) I have read through a couple of threads on here and from what I read I need to get a file from Detroit. Is this true? How do obtain this file if so? Any help is greatly appreciated.



[Kyle Siebert](#) 3,913 posts since Nov 14, 2014

Re: CTP Update Issues Sep 15, 2020 8:53 PM

What campaign are you doing? What is the last 6 of the VIN?



[Jesse Gutierrez](#) 400 posts since Mar 5, 2017

Re: CTP Update Issues Sep 17, 2020 2:25 AM

Yes contact Csc and tell them why recall your doing or what your trying to do and they will reset the server day and have you then flash the CTP with the latest version they just added