Repair Verification



Chuck Harris 16 posts since Sep 19, 2016

Repair Verification Sep 11, 2020 6:19 PM Hello all,

I am checking to see how people are verifying repairs on codes like "low air flow" that usually require a loaded trailer to verify. We have more issues with codes that require loaded trailers for verification and I was not sure how everyone else is handling this issue. There is nothing worse than test driving these and seeing no faults only to have a very upset customer with a check engine light while they are loaded. Thanks for any help with this.



Scott Trippel 3,902 posts since Dec 13, 2014

Re: Repair Verification Sep 11, 2020 7:20 PM

We use our Dyno if we can.

Or we have hills near by we use to add load.



Chuck Harris 16 posts since Sep 19, 2016

Re: Repair Verification Sep 11, 2020 7:25 PM

Thanks Scott. Not too many hills here in FL and unfortunately we do not have a dyno yet. We try really hard to put it under heavy pull scenarios but with no weight it is tough to duplicate.



Graham Jones 26 posts since Sep 14, 2017

Re: Repair Verification Sep 12, 2020 4:23 PM

Whats stopping your shop from getting a trailer to do loaded road tests? You can get a cheap old pup trailer and throw some concrete blocks on it to make a cheap loaded trailer. Really going to be the only way if you dont have a dyno.



Jesse Gutierrez 394 posts since Mar 5, 2017

Re: Repair Verification Sep 14, 2020 1:50 PM

we normally request the customer bring a trailer or we connect to their trailer if they parked it at the shop and take it on the road test to verify repairs



Pierre Beauchesne 290 posts since Nov 11, 2014

Re: Repair Verification Sep 15, 2020 12:01 PM

Repair Verification

when customer comes in with a complaint of check engine with a loaded trailer and comes in bobtail, we tell him to return when lights on with the trailer to be able to troubleshoot or make a log to send.



Chuck Harris 16 posts since Sep 19, 2016

Re: Repair Verification Sep 15, 2020 12:17 PM

These are all great ideas. We will be looking to implement them. Thanks all for the suggestions, you are a great help!