SSM 49189 - 2020 Police Interceptor Utility - Door Lock Cylinder Difficult To Turn - Built On Or Before 24-Jul-2020

Some 2020 Police Interceptor vehicles built on or before 24-Jul-2020 may exhibit a front door lock cylinder that is difficult to turn with the key. This may be caused by the lock pawl in the front door latch. To correct the condition, revised front door latches LB5Z-78219A65-F (left) and LB5Z-78219A64-F (right) have been released for service. Use Rotunda key part number 164-R0479 in conjunction with the updated front door latches.

APPLICABLE VEHICLES 2020 CAR: TW U625N EXPLORER