

SSM 49162 - 2020 Explorer/Aviator/Police Interceptor Utility - Distance To Empty Inaccurate

Some 2020 Explorer/Aviator/Police Interceptor Utility vehicles may display a distance to empty value in the instrument panel cluster (IPC) that does not correctly represent the actual fuel level of the vehicle. This may be due to excessive idling and/or a learned value in the powertrain control module (PCM) that is incorrect. To correct the condition, perform the PCM - Reset the Keep Alive Memory(KAM) application in the appropriate Ford diagnostic scan tool. For claiming, use Causal Part 12A650 and applicable labor times from Section 10 in the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2020 CAR: TV U611N AVIATOR

2020 CAR: TW U625N EXPLORER