



# TECHNICAL SERVICE BULLETIN

## 3.0L EcoBoost - Illuminated MIL With DTCs P062C Or P179D

**20-  
2299**  
01  
September  
2020

This bulletin supersedes 20-2139. Reason for update: Incorrect or Incomplete Symptom

### Model:

<b>Ford</b> 2020 Explorer	Engine: 3.0L EcoBoost
2020 Police Interceptor Utility	Engine: 3.0L EcoBoost
<b>Lincoln</b> 2020 Aviator	Engine: 3.0L EcoBoost

### Summary

This article supersedes TSB 20-2139 to update the TSB Title, Issue and Action.

**Issue:** Some 2020 Explorer/Aviator/Police Interceptor Utility vehicles equipped with a 3.0L EcoBoost engine may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P062C or P179D stored in the powertrain control module (PCM) and a possible lack of power. This may be due to the software in the PCM. To correct the condition, follow the Service Procedure to reprogram the PCM.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria

- 2020 Explorer/Aviator/Police Interceptor Utility
- 3.0L EcoBoost engine
- Exhibits an illuminated MIL with DTCs P062C or P179D stored in the PCM and a possible lack of power

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2020 Explorer/Aviator/Police Interceptor Utility 3.0L EcoBoost: Retrieve DTCs And Reprogram The PCM (Do Not Use With Any Other Labor Operations)	202299A	0.4 Hrs.

### Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

### Service Procedure

1. Reprogram the PCM using the latest software level of the appropriate Ford diagnostic scan tool.

**NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.**

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