

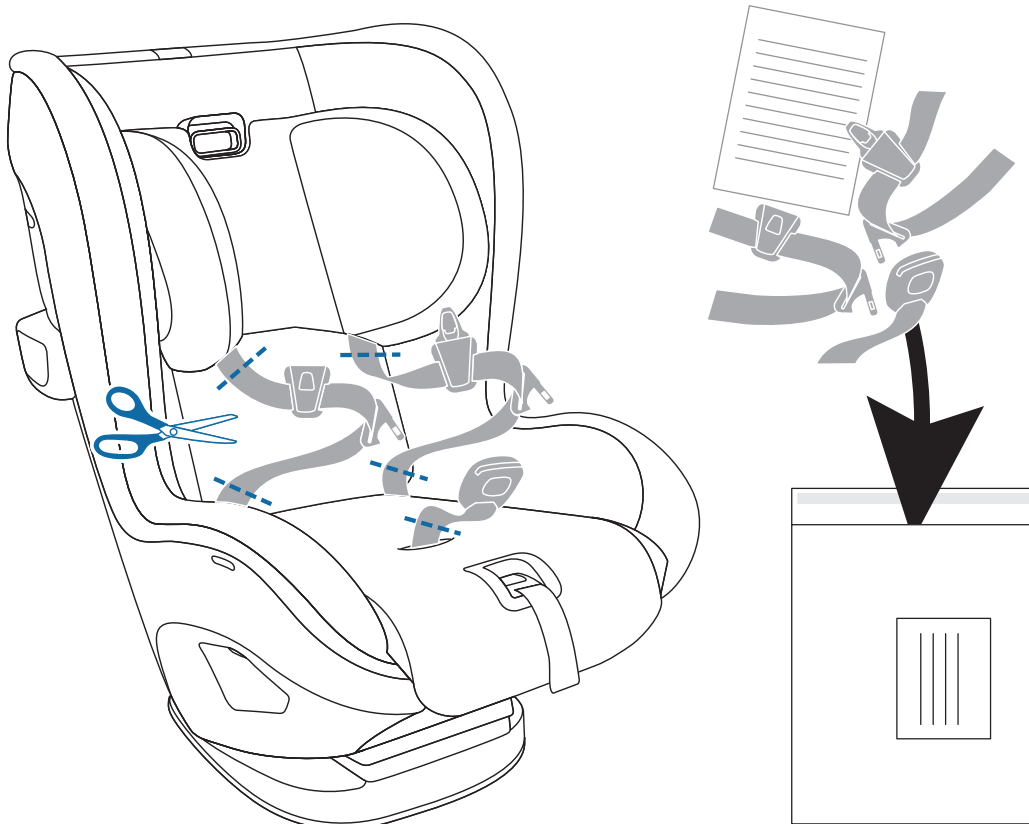


Dear UPPAbaby customer,

As always, we remain committed to providing the best product experience for you and your family. As we communicated with you, we feel that retrieving, assessing, and improving upon the KNOX is the prudent course of action. We are asking that you:

1. Please stop using your KNOX car seat immediately. If you continue to use the KNOX car seat you will be doing so at your own risk.
2. Cut the KNOX straps at the shoulder and crotch insertion points. (see diagram below)
3. Fill out the form on the back of this sheet completely, then return it along with the KNOX straps and buckle using the labeled FedEx envelope provided in this package.
4. Upon receipt of the straps, buckle and completed form, UPPAbaby will issue a refund for your KNOX plus \$50 for your inconvenience.

Thank you very much for your cooperation and understanding.



NAME

ADDRESS

EMAIL

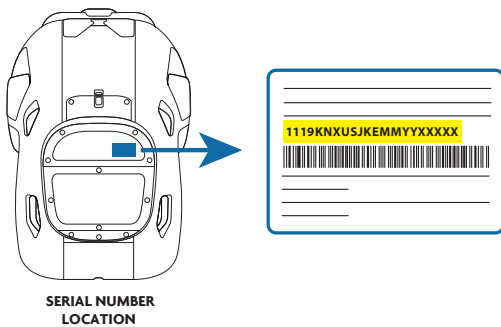
PHONE

RETAILER NAME & LOCATION

PURCHASE DATE

KNOX SERIAL # _____

(23 DIGITS FOUND AT THE BOTTOM OF THE CAR SEAT BASE - SEE DIAGRAM)



PREFERRED METHOD OF REFUND (CHOOSE 1)

☐

CHECK

OR

☐

ACH TRANSFER FOR THIS OPTION YOU MUST INCLUDE THE FOLLOWING INFORMATION:

FULL ADDRESS OF BENEFICIARY

BANK NAME AND ADDRESS

BANK ROUTING # (9 DIGITS) _____

BANK ACCOUNT # (10-12 DIGITS) _____

Your signature below indicates that you acknowledge and agree that a full refund (which includes your purchase price plus an additional \$50) is the full and final payment you will receive from UPPAbaby, and you hereby release UPPAbaby from any other claims, demands, and liabilities that you may have against UPPAbaby that are related in any way to or arising out of your purchase and use of the KNOX car seat. You signature also indicates that you have fully complied with UPPAbaby's instructions as to how to render your KNOX unusable, and you agree that you will make no further use of your KNOX car seat going forward.

SIGNATURE

DATE