



Service Bulletin

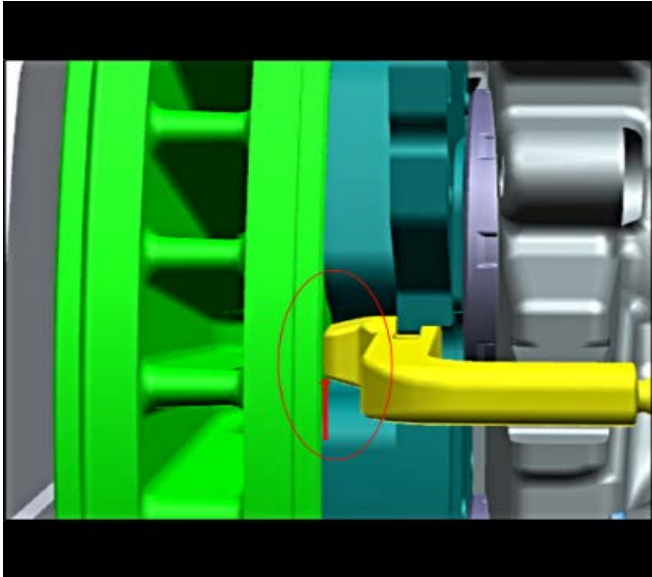
Bulletin No.: 20-NA-164

Date: August, 2020

TECHNICAL

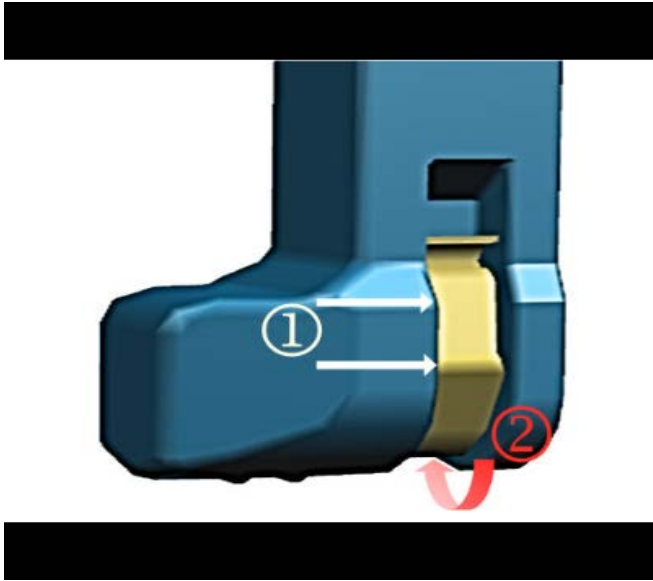
Subject: Wire Brushing Type Noise Heard from Brake Rotors

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2019	2020	—	—	Equipped with 2.0L or 4.2L Engine (RPOs LSY, LTA)	—

Involved Region or Country	United States, Canada, Europe, Russia, Middle East, Israel, Japan, Cadillac Korea (South Korea)
Additional Options (RPOs)	Equipped with BRAKE SYSTEM-HEAVY DUTY / BRAKE SYSTEM-POWER, FRT & RR DISC, ABS, 19", HEAVY DUTY (RPOs J55, J6H)
Condition	Some customers may comment on a wire brushing type noise heard from the brake rotors.
Cause	<div style="text-align: right; margin-bottom: 5px;">5543923</div>  <p>This condition may be caused by the brake pad wear sensor being loose and making contact with the brake rotor, as shown in the picture above.</p>
Correction	Add adhesive to the slot of the brake pad wear sensor at the interface of the brake pad following the Service Procedure listed below.

Service Procedure

1. Remove the front disc brake pad wear sensor. Refer to *Front Disc Brake Pad Wear Sensor Replacement* in SI.



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2. Apply 3M DP240 BLACK, or equivalent, over the spring clip in the slot of the pad wear sensor starting between the two lines (1) and going around the spring clip (2), as shown in the picture above.

Note: Make sure that the adhesive is flush to the surface within the slot.

Version	1
Modified	Released August 18, 2020

Parts Information

3M products may be purchased through your local distributor. Information about 3M product retailers in your area may be obtained by calling 1-866-364-3577 (U.S. and Canada).

Part Number	Description	Qty	Material Allowance
DP420 BLACK*	3M(TM) SCOTCH-WELD(TM) EPOXY ADHESIVE DP420, BLACK, 50ML	1	\$12.50 USD (per vehicle) \$16.29 Canada (per vehicle)

*There is enough material to do approximately 4 vehicles. Store the remaining material for future use.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2486108*	Applying Adhesive Over the Spring Clip in the Slot of the Pad Wear Sensor	0.3 hr

*This is a unique Labor Operation for bulletin use only.

