



NUMBER: 18-007-20 REV. A

GROUP: 18 - Vehicle Performance

DATE: August 29, 2020

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This bulletin supersedes Service Bulletin 18-007-20, dated January 29, 2020, which should be removed from your files. All revisions are highlighted with **asterisks**** and include additional market, build date, Diagnostic Trouble Code (DTC) and LOP.**

SUBJECT:

Flash: Powertrain Control Module (PCM) Updates

OVERVIEW:

This bulletin involves reprogramming the PCM with the latest available software.

MODELS:

2020 (KL) Jeep Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: **North America,**** APAC, EMEA and LATAM.**

NOTE: This bulletin applies to vehicles built on or before **August 10, 2020 (MDH 0810XX)**** equipped with a 3.2L V6 24V VVT Engine W/ESS (Sales Code EHK).**

SYMPTOM/CONDITION:

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find the following Diagnostic Trouble Code (DTC).

- P2610 - PCM Internal Engine Off Timer Performance.

Customers may also experience a message on the instrument cluster stating " Speed limiter ready " after the first press of the speed limiter button and the Active Vehicle Speed Limiter (AVSL) is inoperative (**equipped with NH2 Sales Code only**).

NOTE: Inform the customer after the software update that the proper operative will be when the customer presses the speed limiter button twice a message on the instrument cluster stating " Speed limiter ready " and the AVSL feature will work correctly (equipped with NH2 Sales Code only).

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above or if the technician finds the DTC, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
2. Perform a hard reset on the PCM using wiTECH.
3. Turn the ignition off for a minimum of 30 seconds then turn the ignition back on, clear any DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-06-CX	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.3 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 6 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must use failure code CC with this Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- When utilizing this failure code the 3C's (customer's concern, cause and correction) must be provided for processing Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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