

## STAR PUBLICATION

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**Case Number:** S1908000143 – REV. A

**Release Date:** 08/15/2020

**Symptom/Vehicle Issue:** Cluster Displays Multiple Warning Lamps, Intermittent IHS BUS Loss Of Communication, Front Wipers Swipe Once Intermittently Without Request

**Customer complaint/Technician observation:** Owner concern vehicle does not start, multiple cluster warning lamps on, occasional wiper swipe without request. Technician observed multiple U-code DTC's for loss of communication, CAN IHS BUS performance, Interior BUS.

Associated DTC's:

- U0010 (CAN Interior Bus)
- U0184 (Lost Communication With Radio)
- U0155 (Lost Communication With Cluster/CCN)
- U0230 (Lost Communication With Power Liftgate Module)
- U0011 (CAN Interior Bus Off Performance)
- U0201 (Lost Communication With Left Rear Door Module)
- U0202 (Lost Communication With Right Rear Door Module)

**Repair Procedure:** Inspect Body harness next to right B-Pillar for any pinched, chaffed, or damaged wires at rear outer seat mounting point of the passenger front seat or center floor harness routing around stow-n-go seating storage areas. It may be necessary to remove the front passenger seat and the stow-n-go access panels for the second row seats (reference service information as needed) to gain access to the harness routed within the areas described. Inspection and or wiggle test harness at splice location S910 IHS circuit D265.

If damage or corrosion is found at harness locations, clean, splice and repair per service information. After harness repairs, it is imperative to reroute and or isolate the harness from any contact areas. Test the operations of the involved systems as needed to complete. See images below Fig 1, 2, 3, 4.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via ECCI or eCONTACT ticket if no solution is found**



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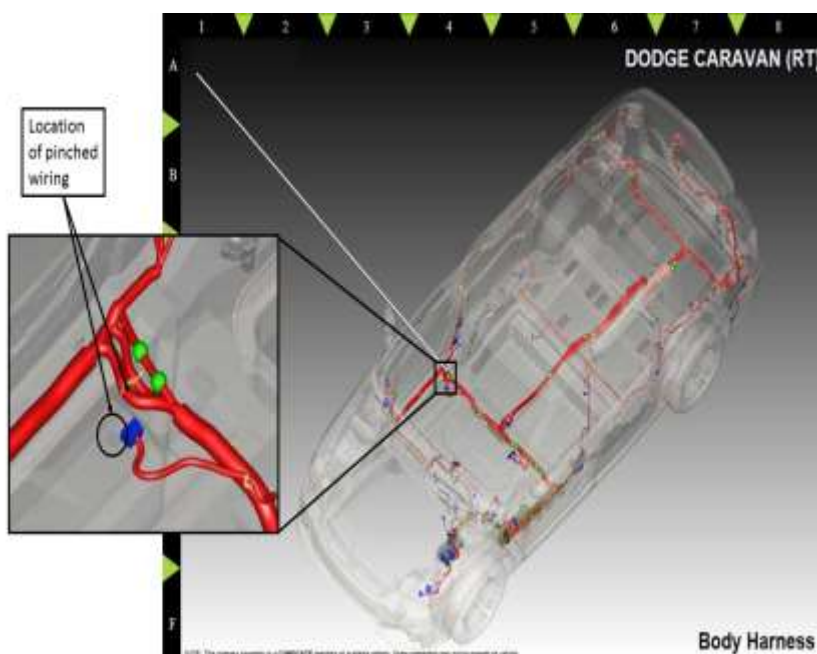
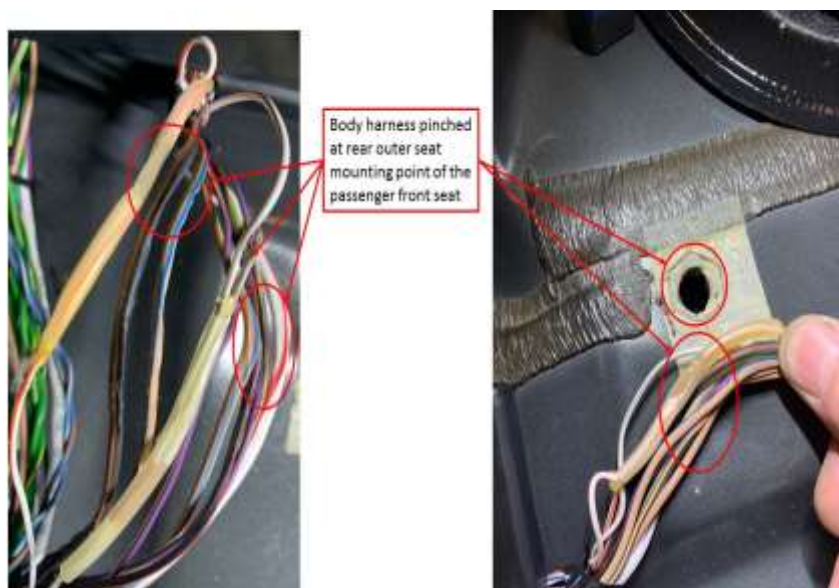


Fig 2, Rear Outer Passenger Seat

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Fig 3

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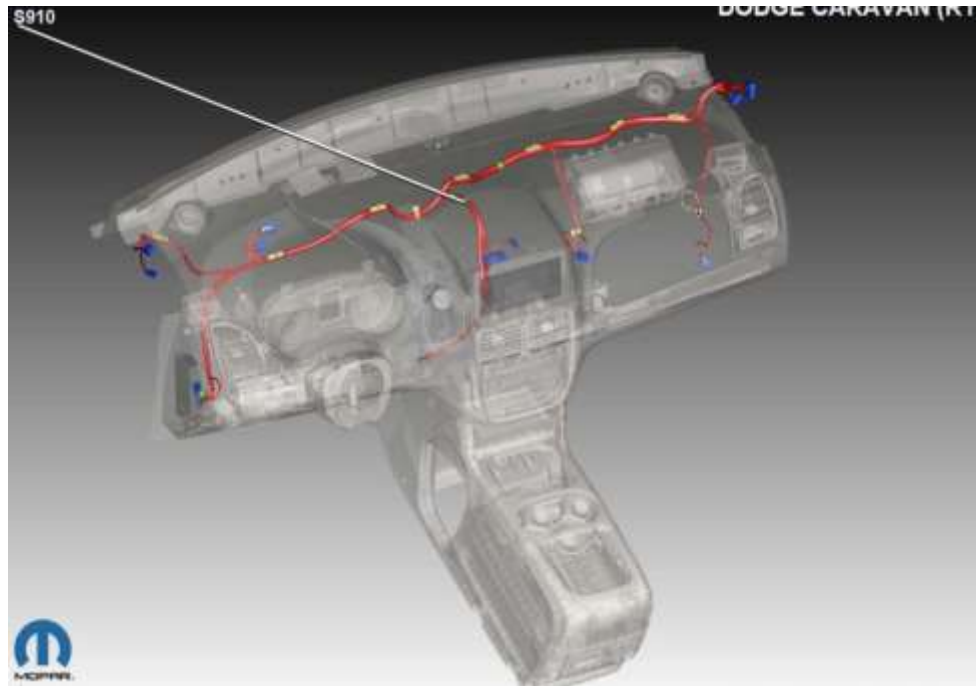


Fig 4, splice 910 location

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