

TECHNICAL ACCESSORY SOFTWARE AVAILABILITY CONCERNS & INFORMATION

AFFECTED MODELS:

**2019-2020 790 ADVENTURE and 790 ADVENTURE R
2020 790 ADVENTURE R RALLY**

INITIAL INFORMATION AND PROCEDURE FOR REPAIR:

This bulletin supersedes KTB2012 dated April 15, 2020 because the 2020 890 DUKE R software installation errors have been resolved.

KTM North America, Inc. has identified a technical problem using the XC_2 tool when attempting to purchase and install some of the Technical Accessories Software Extensions for the above-mentioned model motorcycles.

On certain 2020 790 ADVENTURE R RALLY models, it is possible that the Cruise Control and the Quickshifter+ features are not activated as delivered from production. It is not necessary to purchase these two features in order to enable them on the motorcycle. Please do not buy the Cruise Control and do not buy the Quickshifter+ for this model as the purchases are not refundable. It is necessary to activate these two features during PDI and before customer delivery. This can be done by using the XC_2 tool in the Technical Accessories menu, select the software icon, click Update, click Activate.



For the 2019 and 2020 790 ADVENTURE and 790 ADVENTURE R models, KTM has temporarily suspended the ability to purchase and install the Quickshifter+ technical accessory software extension. Please do not attempt to sell, buy or install the Quickshifter+ until the feature is available again which will be announced in a future updated bulletin.



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