



92-20-01TT - Windshield wiper operation with fault B12D600, may occur in heavy rain

Release date: 09/18/2020

## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.  
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2018 - 2020	All	All	All	All

### Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2060812/1	9/18/20	92-20-01TT	Original publication.

## Technical Background

Wipers may have an operational issue, which may occur in heavy rain. Faults may include but are not limited to B12D600, U014100, U112100, U111000.

## Service

Inspect the wiring for wiper relay 1 -~~J368~~ and wiper relay 2 -~~J369~~ at the under the hood relay panel. Test the terminals by performing a pin drag test, including the connecting circuit between these relays (Figure1). If a terminal issue is found for this connecting circuit, install a new connecting circuit, (Figure 2) with new terminals. See Repair Group 97 in Elsa.



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Figure 1

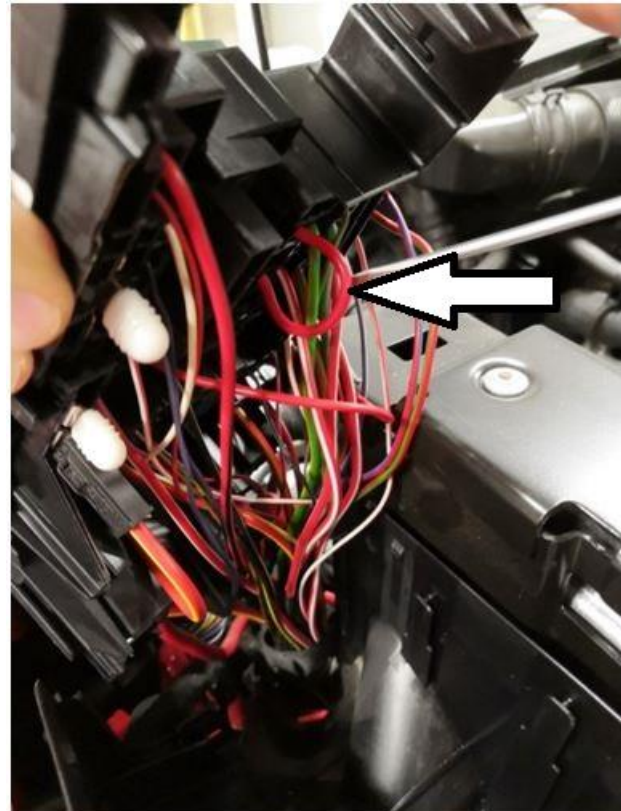


Figure 2

### Additional Information

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