



Audi

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Service Action 90o8 / MyAudi Software Update – USA ONLY

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: September 16, 2020

Revision Information:

The 90o8 work instructions have been revised to perform the software update using operating mode Diagnosis instead of the Flash operating mode for all models.

- As outlined in the work instructions, the communication path still must be changed to DoIP before starting Diagnosis. *Not changing the communication path could cause failures and longer than normal flash times.*
- Requests for additional time will be reviewed. If the diagnostic log does not indicate that the communication path was changed to DoIP, the additional time will be declined.
- **Please see the revised 90o8 circular posted to ELSA and ServiceNet for complete information.**

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.