

## MY COMMUNICATIONS



### CTP Campaign Monitoring

Communication Type: Campaigns

Date: 9/23/2020

Colleagues,

We have identified an issue with some vehicles that have had the CTP campaign(s) completed. We are monitoring these vehicles to ensure software has been successfully updated, during which time there may be an impact to service availability for affected CTPs. We will provide updates as appropriate.

If you have any questions, please contact [detroitconnect@daimler.com](mailto:detroitconnect@daimler.com) or call [\(855\) 253-0420](tel:855-253-0420).

Please also note that in some circumstances, campaigns SF610 and SF611 may be unsuccessful and will require a CTP replacement as part of SF576.

Thank You