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<b>Sent on</b>	09	15	2020	<b>Expires on</b>	11	03	2020
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	Stop Sale/Emissions Recall: 2017-20 MDX, 2014-20 RLX Sport Hybrid Odd Gear Moni						

DATE: September 15, 2020

TO: All Acura Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall: 2017-20 MDX Sport Hybrid, 2014, 2016-20 RLX Sport Hybrid Odd Gear Monitor Software Update

Today, September 15, 2020, Acura is announcing a **stop sale** and **emissions recall** for certain 2017-2020 MDX Sport Hybrid and 2014, 2016-2020 RLX Sport Hybrid vehicles that may not properly clear specific diagnostic trouble codes (DTC). Presence of these codes may prevent the vehicle from passing a smog test. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

**BACKGROUND**

Due to inappropriate calibration of the powertrain control module (PCM), the on-board diagnostic (OBD) system cannot properly clear certain Permanent Fault Code DTCs as required. If these permanent DTCs cannot be cleared, it may lead to a failed inspection and maintenance test/smog test.

**REPAIR**

Update the PCM software.

**SOFTWARE**

The software will be available to dealers on September 15, 2020.

**PARTS**

There are no parts needed for this campaign.

**TOOLS**

There are no special tools needed for this campaign.

**SERVICE BULLETIN**

Service bulletins 20-039, *Emissions Recall: 2017-20 MDX Sport Hybrid Odd Gear Monitor Software Update* and 20-040, *Emissions Recall: 2014, 2016-20 RLX Sport Hybrid Odd Gear Monitor Software Update*, have been posted to the Service Information System (SIS) as of September 15, 2020. They include software, repair, and warranty information related to this campaign.

**CLIENT NOTIFICATION**

Acura expects to begin client notification in early November 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility

INTERACTIVE NETWORK

for any open campaigns.