
September 2020

A20090C Version 1

ACC, Collision Mitigation Braking System, and Road Departure Mitigation Indicators On?

AFFECTED VEHICLES

2019-20 Civic with Bosch ADAS unit

EDITOR'S NOTE: This article applies to both service advisors and service techs.

Resting your foot on the brake pedal while driving can cause the ACC, Collision Mitigation Braking System, and Road Departure Mitigation indicators to come on. It also sets DTC C0041-14 (brake switch signal circuit error).

If you get a vehicle in for this issue, how you handle it depends on whether you're on the service drive (service advisor) or in the shop (service tech).

Service Advisor

If you get a vehicle on the service drive for this issue, before writing up an RO, find out if your customer tends to rest his or her left foot on the brake pedal while driving. If needed, take your customer on a quick test-drive and see for yourself.

- If that's the case, a little customer education could help this from happening again. Advise your customer to keep his or her the left foot on the dead pedal while driving; that's what it's for. Of course, you'll still need to write up an RO to clear the DTC.
- If it **isn't** the case, it's troubleshooting time and you'll need to write up an RO anyway.

Service Tech

If you get a vehicle in your shop for this issue, first find out from the service advisor if your customer tends to rest his or her left foot on the brake pedal while driving. Since that can cause this issue, knowing this could save you valuable time and effort, especially if you need to troubleshoot.

- If that's the case, there's nothing that needs servicing. Just clear the DTC, and return the vehicle to your customer.
- If it **isn't** the case or you can't find out, then continue with normal system troubleshooting. You may need to adjust or replace the brake switch.