

Left and/or right window regulator mount is broken

Topic number	LI72.10-N-071194
Version	2
Function group	72.10 Front door
Date	08-19-2020
Validity	Model 907
Reason for change	Remedy Adapted
Reason for block	

Complaint:

Rattling noise coming from the area of the front door

This is especially pronounced when opening and closing the door

Cause:

Nut of the lower window regulator mount has insufficient effect (see attachment)

Attachments	
File	Description
Damage and Repair Reference, Lower Window Regulator Mount.png	Damage and Repair Reference of the lower window regulator mount

Remedy:

- Remove the interior door paneling (see AR72.10-D-6575TS)
- Replace the lower window regulator-mounting nut with new combination nut part number (A0059906450)
- Reinstall the interior door paneling

NOTE: In the case of repeat failure and / or the combination nut (A0059906450) has insufficient effect please open a PTSS information case. Include photos of the lower mounting area of the window regulator with the combination nut installed along with photos of the damaged door area.

Symptoms
Body / Glazing / Window lifting mechanism/window operation / Shudders
Body / Glazing / Window lifting mechanism/window operation / Loose
Body / Glazing / Window lifting mechanism/window operation / Noise

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A0059906450			Combination Nut	1		

XENTRY TIPS

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
72-6404	REMOVE/INSTALL INNER DOOR TRIM OF FRONT DOOR....	0.5	72213 38	

WIS-References			
Document number	Title	Note	Allocation
AR72.10-D-6575TS	Remove/install front door panel		Remedy

Validity		
Vehicle	Engine	Transmission
Sprinter 907	*	*