# Steering wheel heater and/or Distronic function limited

Topic number LI46.11-P-071594

Version

Function group 46.11 Steering wheel heater

Date 08-07-2020

Validity Model series 167, 177, 205, 247, 253

Reason for change Control unit log supplement

Reason for block

## Complaint:

Steering wheel heater and/or Distronic cannot be activated.

#### Cause:

Compatibility between steering wheel control panel and steering wheel electronics

### Remedy:

Please do not replace any parts.

Please create a PTSS case.

For processing purposes quick test and a control unit log from the steering wheel electronics control unit ("N 135 - Steering wheel electronics (LRE)") is required.

A detailed description of the malfunction and a date or event when the problem occurred for the first time is also required.

#### **Symptoms**

Communication/information / Assistance and warning systems / Distronic / Function / Malfunction

Communication/information / Assistance and warning systems / Distronic / Display message / Function error

Chassis/suspension / Steering system / Steering wheel heater / Malfunction

Chassis/suspension / Steering system / Steering wheel heater / Cannot be switched on

Chassis/suspension / Steering system / Steering wheel heater / Insufficient heat output