

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: B6.7 CM2350 MY17 Product Improvement Calibration Campaign with ECM Base Code Update for Blue Bird

Number: Atc2343

Date: 06-Aug-2020

Expires: 20-Aug-2024 (U.S./Canada)
20-Aug-2024 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This field action authorizes certified repair locations to recalibrate the Engine Control Module and to update the ECM Base Code on certain B6.7 CM2350 engines with a product improvement calibration that may improve the reliability of the Cummins Engine(s), if the engine meets the criteria listed below.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Please refer to TSB170081. Verify that your registered base ECM calibration code is found in the referenced Table 1 of the TSB.
- 2 Identify the new base ECM calibration code as indicated in Table 1 of the TSB170081.
- 3 Update the ECM calibration to the latest revision to the new base ECM calibration code. If the ECM already contains the most recent calibration revision, **DO NOT** recalibrate the engine, no further action is needed. File a claim for Admin and 17-902 Campaign Check to close the eligibility of the engine.

MATERIAL DISPOSITION:

There are no materials involved in the field action.

REIMBURSEMENTS:

Parts:

The following parts are covered under this field action:

Part Number	Quantity	Description
388639600	1	FLEET COUNT

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Claim Admin and SRT 19-0G5 if the unit DID require an updated calibration. Claim Admin and SRT 17-902 if the unit DID **NOT** require calibration.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
17-902	CAMPAIGN CHECK - OPTIONAL	
19-0G5	ENGINE CONTROL MODULE CALIBRATION CODE - TRANSFER (CMI)(OPTIONAL)	

Travel:

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com).
For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WEQPER

Attachments
atc2343_esn-list.xlsx