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| Sent on | 09 | 11 | 2020 | Expires on | 09 | 24 | 2020 |
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| From | Parts and Service Division |
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| Subject | Parts Availability for Service Bulletins 20-049 & 20-058 |
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To: All Honda Service Managers and Parts Managers
From: American Honda Parts, Service, and Technical Division
Re: Parts Availability for Service Bulletins 20-049 & 20-058

Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

As of Friday, September 11, 2020 all parts related to Service Bulletins 20-049 and 20-058 “Popping or Crackling from the Speakers; No Sound from the Audio System; Network Loss Message and/or Display Issues” are available via open ordering.

American Honda has been continuously working with our vendors to increase capacity and improve part availability for customer repairs. Although the availability of parts continue to improve, we ask that dealers order only the parts that are immediately needed. This will allow for the most amount of repairs while we continue to improve our parts supply situation. If any customers were previously turned away due to parts not being available, please contact them to set an appointment to have their vehicle repaired.

Thank you.