

Technical Journal

TITLE:

Polestar: Changed Wi-Fi Hotspot Name, “MyPolestar”

REF NO:
TJ 35407.2.0

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7515

ISSUE DATE:
2020-08-04

STATUS DATE:
2020-08-10

FUNC GROUP:
3900

FUNC DESC:
**Media, navigation and
communication**

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Attachment

File Name	File Size
TJ 35407.jpg	0.1520 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
232							2020-9999		-	201939-999952

CSC Customer Symptom Codes

Code	Description
KO	Wifi hotspot connection/Does not work
3L	Technician information/Repair information/Not for warranty use

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

IHU = Infotainment Head Unit

SSID = Service Set Identifier (Wi-Fi networks name)

After a software download or after performing a factory reset of the IHU, the in-car wifi hotspot name (SSID) may change from the pre-set “MyPolestar.”

See advice under SERVICE how to adjust the SSID name back to “MyPolestar”.

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SERVICE:

In the infotainment menus go to Settings-> Communication -> Car Wi-Fi hotspot -> Network name and change the name of the network back to "MyPolestar".

See image in attachment "TJ 35407.jpg"

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

To view TJ attachment continue to next page. This TJ have one attachment.

