

Technical Journal

TITLE:

DIM message “gear lever service required” no DTC, Polestar 2

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Technical Service

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FUNC GROUP:
4329

FUNC DESC:
Miscellaneous

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534	ED	E400V6			E		2021-2021	21	-	202007-202032

CSC Customer Symptom Codes

Code	Description
7G	Text window and warning symbol/Yellow symbol and text message
IV	Text window and warning symbol/Text message
1C	Service/repair/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

Rows beginning with * are modified

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Description

If “Gear Selector Service Required” message is set in DIM (Driver Information Module) without any DTC’s is set, please follow advice under “service”.

This symptom may occur when vehicle is in active mode and when opening and closing the driver door more than once within a minute

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Service

Do not replace any parts. This is caused by EGSM (Electric Gear Shift Module) lost-com detection. A new ECM (Engine Control Module) software is planned to be released in August year 2020.

Warranty claim info

No warranty claim is accepted for job described in this Technical Journal.

Vehicle Report

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 4329.