

Technical Journal

TITLE:

Polestar - Method for interior cleaning (Information only)REF NO:
TJ 35608.1.1ISSUING DEPARTMENT:
Technical ServiceCAR MARKET:
United States and CanadaPARTNER:
3 US 7515ISSUE DATE:
2020-07-16STATUS DATE:
2020-07-23FUNC GROUP:
8550FUNC DESC:
Other upholstery

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Attachment

File Name	File Size
Soap and Water.PNG	0.2783 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
232							2020-9999		0000001-0999999	201939-999952
534							2021-9999		0000001-9999999	202007-999952

CSC Customer Symptom Codes

Code	Description
A4	Interior/Unusual odor

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

With all the concerns regarding the COVID-19 virus it is important to know how to clean and protect the interior of your vehicle.

As per recommendations from the CDC (Center for Disease Control) on how to clean and disinfect found in the article <https://www.cdc.gov/coronavirus/2019-ncov/prepare/cleaning-disinfection.html>

If disinfecting the vehicle is needed, It is important to mix the correct bleach to water ratio indicated by the CDC. Also use Personal Protection Equipment. (Gloves etc.)

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Important: Only disinfect the vehicle as needed as this sanitizing method may have a long term effect on the material. Discoloration or excessive wear due to improper cleaning will not be covered under the vehicle warranty.

Caution: Bleach can cause damage if used in higher concentrations than indicated.

Note: **5 tablespoons (1/3 cup) bleach per gallon of water.** Place in a spray bottle and with a towel you can wipe. (dashboard, Seats, Shifter knob, door panels etc.) Do Not spray the solution into the surface, always spray the towel.

***Cleaning the Center and Driver display** Use a dry microfiber cloth to clean the display surface. In extraordinary circumstances the following procedure may be used.

1. Make sure that the display is turned off or put the display in screen cleaning mode by pressing the home button for 3 sec.
2. Dampen a clean microfiber cloth (e.g. VCC cloth 32247204) with isopropanol PN 1161721, make sure to handle the chemical according to it's instructions.
3. Carefully clean the glass surface of the display, carefully wipe off, no rubbing is allowed. Try to avoid the plastic frame surrounding the display.
4. Allow the display to air dry for at least 2 minutes before using it.

Note: Polestar recommends the use of the Leather conditioner (PN 31375177) after disinfectant solution is used.

For carpets, non leather seats and other fabrics/textiles use the soap and water solution attached.

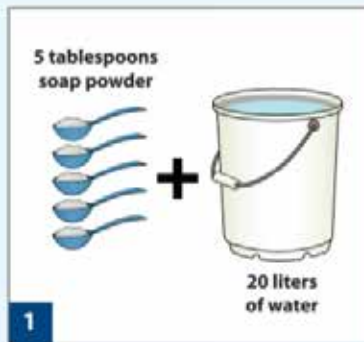
SERVICE:

N/A

To view TJ attachment continue to next page. This TJ has one attachment.

How to Make Soapy Water

Use soapy water to clean and disinfect surfaces, objects, and body fluid spills.
Make new soapy water every day. Throw away any leftover solution from the day before.



Add 5 tablespoons of soap powder to 20 liters of water in a bucket.



Stir well until suds form.



Label bucket "Soapy Water for Cleaning."

