
PuMA measure

RR4/5/6 Creaking noise when moving the steering wheel from SZL area

UR-V-2 65464852-01 - 8/14/20

Complaint:

Creaking noise from around the steering the wheel / steering column area when steering

Cause

Contact between the steering wheel and the SZL

Measure

In the event of a customer complaint, the steering wheel must be removed and the contact points between the steering wheel should be greased.

Please refer to the attached guide for greasing the steering wheel

The following grease is suitable for application:

Klueber Synth LI 44-22
P/N: 0 396 713

The SZL must not be repalced! Any warranty claims for SZL replacements due to noise may be rejected!

Warranty informaiton:

Please use the following defect codes and labour rates:

Defect code:
61 12 55 39 Control unit for steering column switch cluster SZL, including coil spring assy Unpleasant noises

FRU's
32 33 001 Removing and installing steering wheel 4 FRU's
32 99 000 Job time without allowance for / steering 1 FRU (Time allowed for greasing)

Validity information

Model series:	[RR5, RR4, RR6]
Engine range:	[ALL]
Body style:	[ALL]
Fault codes:	[]
Production period:	-

Repair overviews

32/30/005/11834, Steering wheel (separate component) complete, Area, steering wheel, , Material fault, , Checking, repairing, replacing

Attachments

Number of attachments: 1