



SIM 41 01 20

2020-08-19

CRACKING NOISE FROM A-PILLAR

MODEL

E-Series	Model Description	Production Date
F60	MINI Countryman	Up to February 7, 2020

SITUATION

When driving over rough road surfaces, a cracking noise can be heard from either or both lower A-Pillars near the bottom corners of the windshield.

CAUSE

Interference between 2 sheet metal panels.

CORRECTION

Rework the sheet metal at the bottom of the A-Pillar.

PROCEDURE

1. Completely open the hood to gain access to the area shown below (driver's side shown):



2. On the affected side or sides, reference the photo below for the exact location of work to be performed. Using a mallet and suitable tool, rework the face of the sheet metal with 3 strikes, using moderate force. This will separate the interfering panels below.

Note: A plastic tool is preferred, but if metal must be used, the metal tool must be wrapped in felt or cloth to prevent scratching the paint.



3. Retest the vehicle to ensure the noise is no longer present.

PARTS INFORMATION

Parts are not required.

WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty.

Defect Code:	4121013900	A-Pillar disturbing noises
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Repairing one side

Labor Operation	Description	Labor Allowance
41 99 000	Work time to rework the A-Pillar sheet metal on one side (Main work)	5 FRU
Or:		
41 99 000	Work time to rework the A-Pillar sheet metal on one side (Plus work)	3 FRU

Or:

Repairing both sides

Labor	Description	Labor
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Operation		Allowance
41 99 000	Work time to rework the A-Pillar sheet metal on both sides (Main work)	7 FRU
Or:		
41 99 000	Work time to rework the A-Pillar sheet metal on both sides (Plus work)	5 FRU

Only one Main work flat rate labor operation code can be claimed per workshop visit.

As applicable to your dealer, please refer to **SI M01 01 20** or **M01 04 20** for claiming your job/repair work time (WT), WT and repair-related explanation procedures together with stating which side was reworked when only one side required repair.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department