

Chassis/Supplier Recall

July 22, 2020

Units Affected: Freightliner Trucks built in model year 2019-2020 Freightliner 108SD and Business Class M2 vehicles manufactured May 3, 2018 through January 30, 2019 and equipped with certain Meritor MX 120 EVO front drive steer axles

Meritor MX EVO 120 Front Drive Axles

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the unit.

Altec has been notified of a manufacturing recall by Daimler Trucks North America LLC. It is possible that the Meritor MX EVO 120 front drive axles were assembled without oil in the wheel end system. This can result in overheating of the wheel end bearings which can lead to damage and/or seizing of bearings, plastic deformation of components, and eventually wheel end separation from the axle, increasing the risk of a vehicle crash.

The inspection and possible repair must be done at the earliest convenience. The inspection and repair will be done by an authorized Daimler Trucks North America dealer.

Customers

- Must contact an authorized Daimler Trucks North America dealer
- May be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification
- Owners of affected units may contact the Daimler Trucks North America customer service at (800) 385-4357

Daimler Trucks North America

- Will inspect the axle
- Will repair the axle as necessary

Altec

- Will notify customers of the recall – a copy of the recall notice is attached to this CSR

Altec is communicating the information provided by Daimler Trucks North America.

Daimler Trucks North America LLC

Daimler Trucks North America
LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

May 2020

FL846AB
NHTSA #20V-176

IMPORTANT SAFETY RECALL See enclosed VIN list

Subject: Meritor MX EVO 120 Front Drive Axles

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on specific Model Year 2019-2020 Freightliner 108SD and Business Class M2 vehicles manufactured May 3, 2018, through January 30, 2019, and equipped with certain Meritor MX 120 EVO front drive steer axles.

On certain vehicles, axles were assembled without oil in the wheel end system. This can result in overheating of the wheel end bearings which can lead to damage and/or seizing of bearings, plastic deformation of components, and eventually wheel end separation from the axle, increasing the risk of a vehicle crash.

Vehicles will be inspected for the presence of oil in the front drive steer hubs and repaired if necessary.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at Daimler-TrucksNorthAmerica.com/Contact-us. Scroll down to "Locate a Dealer" and select the appropriate brand. The Recall will take approximately one half hour to two and half hours, depending in repair, and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Warranty Campaigns Department
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter