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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list

NHTSA Safety Recall
No. 20V-127

May 26, 2020

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has been notified that a defect exists based upon a notification from Daimler Trucks which relates to motor vehicle safety in certain units. These units have the possibility of brake caliper mounting bolts that may be insufficiently tightened. If the bolts are insufficiently tightened, reduced brake effectiveness can increase the risk of a crash.

Refer to CSR 500 and the Daimler Trucks Recall Letter for the items covered under the recall. In order to determine if your unit is affected by CSR 500. The repair must be approved by Daimler Trucks. You may contact Daimler Trucks at (800) 547-0712 for further assistance.

For US owners: after contacting Daimler Trucks, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Chassis/Supplier Recall

May 26, 2020

Units Affected: Certain Freightliner Chassis manufactured by Daimler Trucks

Brake Caliper Mounting Bolt Recall

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has been notified of a manufacturing recall by Daimler Trucks North America LLC of recall campaign, FL845A (NHTSA 20V-127). Certain truck chassis may have brake caliper mounting bolts that were insufficiently torqued. If the bolts are insufficiently tightened reduced brake effectiveness can increase the risk of a crash.

A copy of the Notice to Owners of the recall is attached to this CSR.

Customers

- Must contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership

Daimler Trucks - Freightliner

- Will inspect and replace the brake caliper mounting bolts as needed
- Owners of affected units may contact Warranty Campaigns Department at (800) 547-0712 with any questions

Altec

- Will do notify customers who own an Altec unit mounted on an affected chassis

Altec is communicating the information provided by Daimler Trucks North America LLC and has no responsibility to provide the repairs or parts for the recall campaign. This recall is not covered under the Altec Warranty Policy.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	None
Travel	None
NHTSA code	None
Prime fail P/N	n/a
Doc ref	n/a

Parts Kit	Part Number	Qty	Warranty
N/A	N/A		N/A

April 2020
FL845A-X
NHTSA #20V-127 (Non-School Bus)
NHTSA #20V-126 (School Bus)
Transport Canada #2020-086 (Non-School Bus)
Transport Canada #2020-085 (School Bus)

Copy of Notice to Owners

Subject: Brake Caliper Mounting Bolts

For the Notice to U.S. Customers: This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. **For the Notice to Canadian Customers:** This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division and wholly owned subsidiaries, Western Star Truck Sales, Inc., Freightliner Custom Chassis Corporation, and Thomas Built Buses, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner 108SD, 114SD, Argosy, Business Class M2, Cascadia, and Columbia vehicles; Western Star 4700 and 5700 vehicles; Freightliner Custom Chassis S2C, S2G, XB, and XC chassis; and Thomas Built Buses Saf-T Liner C2, EFX, and HDX buses manufactured September 4, 2018, through March 29, 2019, and equipped with air disc brakes.

On certain vehicles, insufficiently torqued caliper mounting bolts may not provide adequate clamping force between the brake caliper and brake anchor plate, potentially resulting in reduced brake effectiveness, which could increase the risk of a crash.

Caliper mounting bolts will be inspected and replaced as needed.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com. On the menu tab, select "Contact," scroll down to "Find a Dealer," and select the appropriate brand. The Recall will take up to four hours, depending on the work needed, and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

For the Notice to U.S. Customers: If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. **For the Notice to Canadian Customers:** If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

April 2020
FL845A-X
NHTSA #20V-127 (Non-School Bus)
NHTSA #20V-126 (School Bus)
Transport Canada #2020-087 (Non-School Bus)
Transport Canada #2020-086 (School Bus)

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.