

2021 Tundra Pre-Delivery Service (PDS)

Service

Category General

Section Pre-Delivery Service

Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2021	Tundra	

Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

Customer retention and proper maintenance of vehicles are and have always been a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used. (See PDS Check Sheet item 8 of "Final Inspection and Cleaning.")

This bulletin contains the PDS procedures that apply specifically to 2021 model year Tundra vehicles. A universal PDS <u>Check Sheet</u> that contains PDS steps that apply to all 2021 model year Toyota vehicles has been developed. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS <u>Check Sheet</u>.

In addition, if the vehicle is stored for over 30 days, be sure to follow <u>Long-Term Vehicle Storage Guidelines</u>.

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Warranty Policy

If the need for additional repairs or adjustment is noted during PDS, the required service should be performed under warranty. Reimbursement will be managed under the warranty policy.

The Warranty Policy and Procedures Manual requires that you maintain the completed Check Sheet in the customer's file. If you cannot produce a completed form for each retailed vehicle upon TMS and/or Region/Distributor audit, the PDS payment amount will be subject to debit.

An additional Repair Order completed in conjunction with normal PDS MUST have time punch/flags for service. If multiple repairs are performed, separate time flags MUST be punched for each repair.

Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFP	T1	T2
001013	Pre-Delivery Service (PDS)	Tundra	1.1	ı	ı	_

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY	
Techstream ADVi*		TSADVUNIT		
Techstream 2.0	ADE	TS2UNIT	1	
Techstream Lite		TSLITEPDLR01		
Techstream Lite (Green Cable)		TSLP2DLR01		

^{*}Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 15.00.028 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

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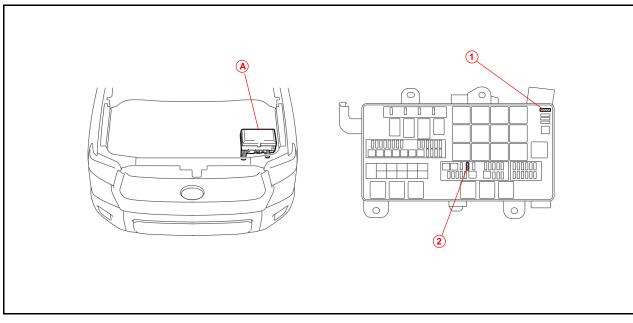
Procedures

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	Entune™ 3.0 App Suite Connect Initialization/Update*	

Short Pin Installation

The short pin has been removed at the assembly plant to reduce parasitic current draw in transit and storage. The removed short pin is stored in the blank space of the relay block in the engine compartment. The short pin MUST be reinstalled to the original location during PDS.

Figure 1.



1	Remove Short Pin
2	Install Short Pin (Original Location)

Relay Block

^{*}If applicable.

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Slip Indicator Light Clearing Procedure

As a result of the removal of the short pin, irregularity of the steering angle sensor will be detected by the VSC system and the slip indicator will be turned on. After the short pin has been installed, the slip indicator will remain ON until initialization of the steering angle sensor has been completed. Therefore, perform initialization of steering angle sensor in using the following procedure after installing the short pin in its original location.

- 1. After the short pin has been installed, drive straight for a minimum of 3 seconds at a speed greater than 7mph.
- 2. Gently maneuver through a moderate turn (steering wheel rotated at least 20 degrees) lasting for at least 4 seconds at a speed greater than 7 mph.
- 3. The slip indicator light will turn off when the system is successfully initialized.
- 4. If the slip indicator light remains ON, repeat steps 1 and 2.

NOTE

- Do NOT turn the steering wheel rapidly.
- The slip indicator will turn OFF automatically when the system is successfully initialized.

Compass Calibration

Refer to the applicable Repair Manual for the <u>calibration procedure</u> for vehicles equipped with a compass in the multi-information display.

NOTE

- Do NOT perform calibration of the compass in a place where the Earth's magnetic field is subject to interference (underground parking, under a steel tower, between buildings, roof parking, near a railroad crossing, near a large vehicle, etc.).
- During calibration, do NOT operate electric systems (moonroof, power windows, etc.) as they may interfere with the calibration.
- The dot on the compass display disappears when calibration is completed.

Tire Pressure Warning System (TPWS) Initialization

Refer to the applicable Repair Manual for the TPWS <u>initialization procedure</u>. Note the spare tire does NOT have a TPWS sensor.

NOTE

To adjust the tire pressure correctly when the outside temperature is significantly colder than shop temperature, perform a Health Check using Techstream and select the compensation tire pressure checkbox. Compensation pressures will display on the Health Check results screen. Adjust the tire pressure when the tires are cold.

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Front License Plate and Mounting Bracket Installation

The front license plate bracket and four self-tapping screws are loaded in the vehicle at the assembly plant. Follow this procedure to install the front license plate bracket and front license plate in states where it is required by law.

- Align the holes on the front license plate mounting bracket with the dimples on the front bumper cover.
- 2. Install two long self-tapping screws through the recessed holes on the front of the bumper cover.

NOTICE

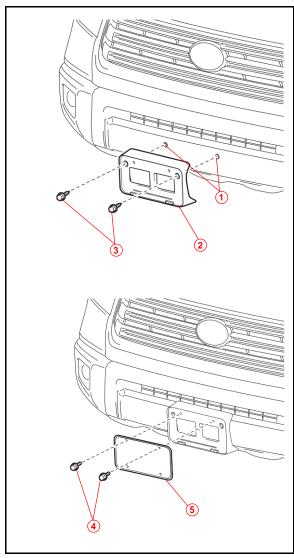
Do NOT drill holes through the bumper cover or over-tighten the screws.

- 3. Insert the license plate onto the tabs on the bracket.
- 4. Align the holes on the license plate with the holes on the license plate bracket.
- 5. Install one short self-tapping screw through the driver side license plate hole extending into the bracket.
- 6. Install one short self-tapping screw through the passenger side license plate hole extending into the bracket.

NOTICE

Do not drill holes through the bumper cover or over-tighten the screws.

Figure 2.



1	Dimple
2	License plate mounting bracket
3	Long self-tapping screw
4	Short self-tapping screw
5	License plate

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Dealer Contact Information for Call Dealer Head Unit Function

Refer to the Multimedia System Owner's Manual to add dealer contact information.

NOTE

This step is not applicable to the following Tundra models:

- SR
- SR5 with Audio Plus
- SR5 with Premium Audio

Entune™ 3.0 App Suite Connect Initialization/Update

Refer to <u>T-SB-0039-20</u> Entune™ 3.0 App Suite Connect to initialize/update the Entune™ 3.0 App Suite Connect.