

Subject		Market
<b>Panasonic Navigation MEU or DCU Replacement Precautions</b>		USA
Service Category	Section	
Audio/Visual/Telematics	Navigation/Multi Info Display	
Applicability		
17CY NAV Equipped Vehicles w/o CarPlay		

APPLICABLE VEHICLES			
2019	LS500	2018-2019	NX300
2018-2019	NX300H	2018	LC500
2018	RC300	2018	LS500H
2018	RC350	2018	LC500H
2018-2019	RC F		

**CONDITION**

Panasonic exchange Multimedia Extension Unit (MEU) and Display Control Unit (DCU) parts are shipped with Apple CarPlay software already installed.

If the updated MEU (Navigation) or DCU (Radio) exchange part is installed on a vehicle that has never been updated, a software mismatch can occur, and an error message may be displayed.



**RECOMMENDATIONS**

**If replacing the MEU or DCU via Panasonic Exchange Parts:**

1. Confirm if the vehicle has Apple CarPlay
  - a. Yes - Install the MEU/DCU exchange parts
  - b. No - Perform L-SB-0028-19 Rev1: Multimedia System Enhancements Phase 3 (Panasonic)
2. Confirm normal operation (without error messages) prior to releasing vehicles to the customer

**LINK REFERENCES**

This Tech Tip does not contain any link references