

Subject

Squeak/groan noise from steering intermediate shaft area

Market

USA

Service Category

Steering

Section

Steering Column

Applicability

2019-2020 RAV/HV

APPLICABLE VEHICLES

2019-2020

RAV4

2019-2020

RAV4 HV

CONDITION

Customer states that there is a squeak or groan noise from the steering column area when turning the steering wheel.

RECOMMENDATIONS

Do not apply any lubricant or water to intermediate shaft or seal. This could damage the seal or lead to a repeat repair. Isolate noise using stethoscope and replace affected components.



LINK REFERENCES

This Tech Tip does not contain any link references