

MAS002222

MCL 20-03

From: Aftersales Dept.
To: Maserati Network
Auburn Hills, MI | August 5, 2020

Undesired Activation of front parking sensors

Section: 09.12 – 1 Parking sensors

Models: All Models

Description: Activation of front parking sensors without obstacles.



Cause: The complaint doesn't appear to be related to the front parking sensors but to a possible external cause.

Actions: First it is necessary to check:

- If the front parking sensors are installed correctly in the front bumper
- If the vehicle has an additional license plate holder and/or spacer (see Figure 1, Figure 2 and Figure 3)
- If the front bumper has a transparent coating (see Figure 4)
- If the front parking sensors are dirty;

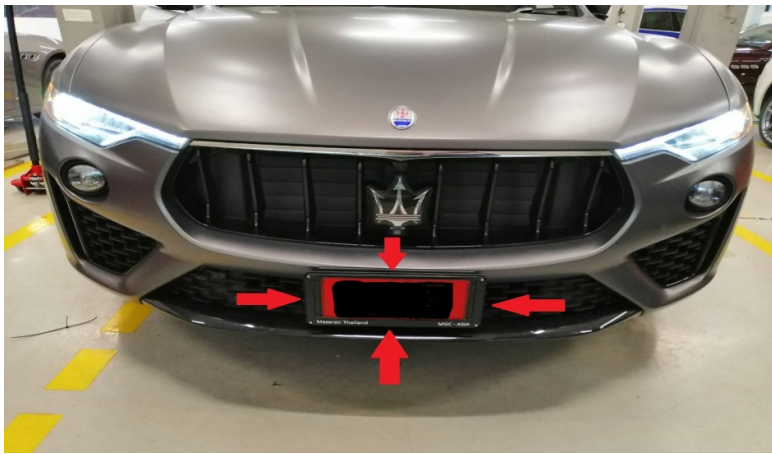


Figure 1: Additional license plate holder.



Figure 2: Additional license plate holder and spacer.

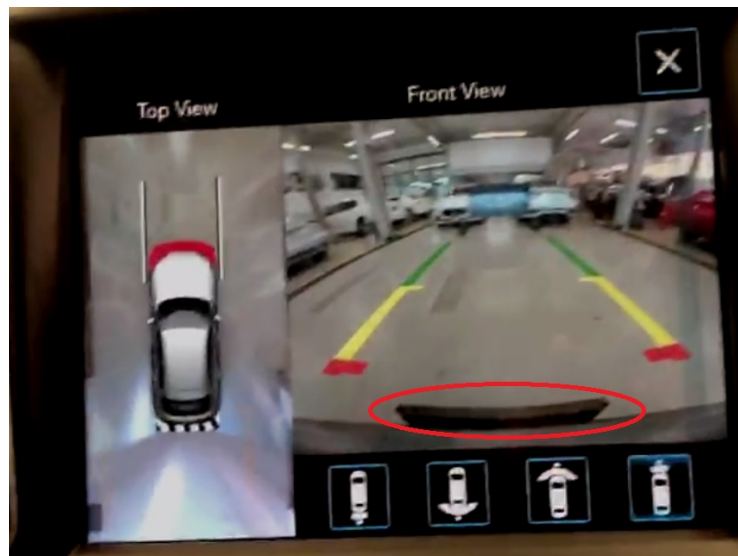


Figure 3: Additional license plate holder.

If the vehicle has an additional license plate holder and/or spacer, remove the license plate, license plate holder and spacer to rule out if these components create any interference with the front parking sensors.

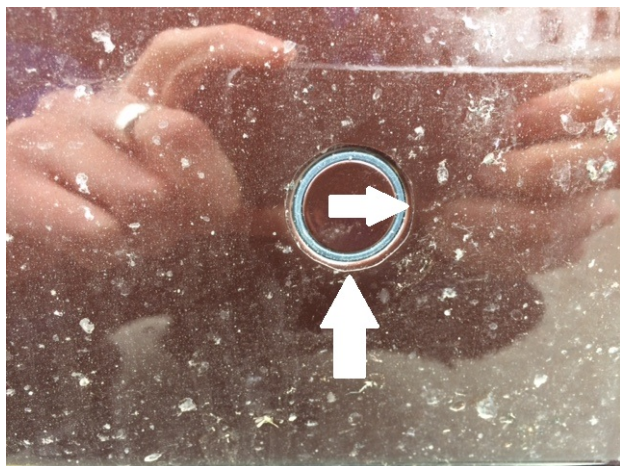


Figure 4: Transparent coating.

Check to see if there is a transparent coating that may be dirty / stained or parts of it are coming in contact with a parking sensor. Clean and or remove the coating at the sensor.

If the complaint is NOT resolved after checking any of the above causes, open a BOL as a "Support request".