

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 03-1226

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

September 10, 2020

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 Sierra and Sandpiper Fifth-Wheel Recreational Vehicle trailers. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The Federal Placard indicates an incorrect tire size of ST235/85R16/F whereas the correct tire size and tire/rim combination installed on the vehicle is ST255/85R16/E.

OWNERS & DEALERS: WHAT SHOULD YOU DO?

Federal Placard Installation:

- The new label is included with this letter
- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the old labels with isotropic alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are uncomfortable with replacing the Federal Placards, please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
SANDPIPER CUSTOMER SERVICE	(574) 533-3193
SIERRA CUSTOMER SERVICE	(574) 535-1520

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
03-1226	SB-511-01-00-003690	R/R FEDERAL PLACARD	.10 HRS

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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Sandpiper/Sierra
Forest River, Inc.
Attn: WARRANTY MANAGER
2012 Century Drive
Goshen, IN 46528

Sincerely,

A handwritten signature in black ink that reads "Keith Fisher". The signature is written in a cursive style with a large "K" and "F".

Forest River, Inc.
Engineer

Office of Corporate Compliance

RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

VIN: [REDACTED]

THE WEIGHT OF CARGO SHOULD NEVER EXCEED

1225 kg or 2701 lbs

CAUTION:

A full load of water equals 226 kg or 498 lbs of cargo @ 1 kg/L (8.3 lb/gal)

RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

Capacité de transport de chargement de caravane de véhicule de récréation

CARGO-CARRYING CAPACITY IS DETERMINED WITH THE FRESH WATER TANKS FULL AND THE WASTE TANKS EMPTY

Capacité de chargement est calculée avec les réservoirs d'eau douce pleins et les réservoirs d'eaux usées vides

Dry weight/Poids Sec:	5588 KG	VIN/NIV:	[REDACTED]
Cargo carrying capacity:	999 KG	Capacité de transport de chargement:	999 KG
Calculated with the fresh water tanks full		Calculé avec les réservoirs d'eau douce pleins	
Cold:	188 KG	Froid:	188 KG
Hot:	38 KG	Chaud:	38 KG
Mass of waste water tank full:	587 KG	Masses de réservoirs d'eaux usées pleins:	587 KG



TIRE AND LOADING INFORMATION

The combined weight of Cargo should Never Exceed:
1225 Kgs or 2701 Lbs

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	ST255/85R16/E	80 PSI / 552 KPA	
REAR	ST255/85R16/E	80 PSI / 552 KPA	
SPARE	ST255/85R16/E	80 PSI / 552 KPA	



RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

Le poids du chargement ne doit jamais dépasser
1225 Kgs or 2701 Lbs

PNEU	DIMENSIONS	PRESSION DES PNEUS À FROID	VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
AVANT	ST255/85R16/E	80 lb/po2 552 KPA	
ARRIÈRE	ST255/85R16/E	80 lb/po2 552 KPA	
DE SECOURS	ST255/85R16/E	80 lb/po2 552 KPA	



Dry Weight: 12319 lbs



Dry Weight: 12319 lbs

MANUFACTURED BY / FABRIQUE PAR: FOREST RIVER, INC.
VIN/NIV: [REDACTED] SAF39BARK
GVWR/PNEV: 6840 KG 15079 LB) TYPE/TYPE: TRA/REM
COUPLER SIZE:

DATE: 08/20/2020

	GVWR/PNEV	TIRE/PNEU	RIM/PLAQUE	COLD INF. PRESS/PRESS. DE CONF. À FROID
FRONT/AVANT	3175 KG (7000 LB)	ST255/85R16/E	16X7.0J	552 KP SINGLE DUAL (80 PSI/LPC) ☒ ☐
INTERM. /INTERM.	0 KG (0 LB)			0 KP SINGLE DUAL (0 PSI/LPC) ☐ ☐
REAR/ARRIÈRE	3175 KG (7000 LB)	ST255/85R16/E	16X7.0J	552 KP SINGLE DUAL (80 PSI/LPC) ☒ ☐

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

THIS VEHICLE CONFORMS TO ALL APPLICABLE STANDARDS PRESCRIBED UNDER THE CANADIAN MOTOR VEHICLE SAFETY REGULATIONS IN EFFECT ON THE DATE OF MANUFACTURE.

CE VEHICULE EST CONFORME A TOUTES LES NORMES QUI LUI SONT APPLICABLES EN VERTU DU REGLEMENT SUR LA SECURITE DES VEHICULES AUTOMOBILES DU CANADA EN VIGUEUR A LA DATE DE SA FABRICATION.