

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74962 - L663 Rear door seal touching to quarter glass

Models : Defender/L663 (SALEA7AN4L2000431)

Engineer Pliešovský Rastislav

Name :

Last 05 AUG 2020 10:59:57

Modified :

Category : Body

Symptom : 108000 Ext. Trim/Accessories

Content : Issue:

Rear door seal catching at the top of the rear quarter glass panel (6th light glass). Seal catches while opening the door and makes the opening more difficult and noisy. LHS predominantly affected.

Cause:

Incorrect positioning of the door seal and, or the fixed quarter glass causing it to rub or stick when opening.

Actions:

Prior to any action check the door profile to rear quarter glass is to specification, refer to 501-26: Body Repairs - Vehicle Specific Information and Tolerance Checks. Adjust the door profile if required. Recommended thickness of double-sided tape used is 2mm.

Remove the C-pillar exterior finisher as per following instructions: Picture 2

1. Remove the finisher from the top edge by using a fish bone fork or other suitable equipment.
2. Continue removing the front face up to the area of the dash-dotted line.

Care point 1: As the part is originally applied with double-sided tape, take care not to damage during removal so they can be re-fitted.

Care point 2: Take care not to break or cut the clips

during removal

Re-fit the C-pillar exterior finisher as per following instructions: Picture 3.

1. Push the finisher forward and hold with finger against the painted body.
2. Create a small gap of about 1 mm (using a fibre stick) between C-pillar and 6th light glass finishers.
3. This will help to push the finisher forward.
4. At this position fit the C-pillar finisher, by applying pressure to enable tapes to stick to body.

Reposition and Apply double-sided tape to door seal rear edge pictures 4 and 5

1. Remove the seal flip
2. Clean the area where the tape will be applied
3. Double side tape to be applied along the seal guide
4. Insert back the seal all along his path
5. Remove the tape protection film.
6. Apply pressure all along the seal for tape activation

This is a temporary communication which will be replaced with a TSB as soon as possible, please raise an EPQR if this issue is seen after VIN 016052

File : [OK vs NOK picture 1.JPG](#)

[Clash area door seal finisher picture 4.JPG](#)

[Reposition door seal finisher picture 5.JPG](#)

[Re-fit c-pillar exterior finisher picture 3.JPG](#)

[Removal c-pillar exterior finisher picture 2.JPG](#)