

TECHNICAL TOPICS

BODY



Tapping from A-Pillar Trim

20MY Defender

Customer Voice:

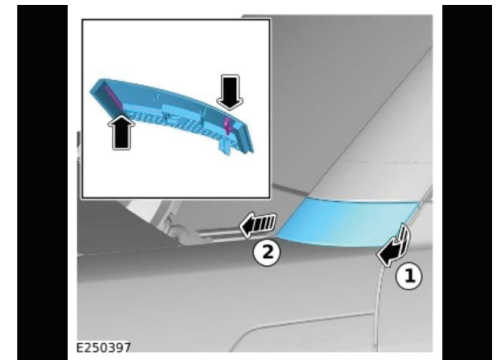
- A customer may report a tapping type noise from the A-Pillar area while driving at highway speeds.

Technical Description:

- A limited number of New Defender vehicles may present a tapping noise concern from the exterior A-Pillar finisher contact points on the inner bracket at speeds between 37 – 75 mph (60 – 120 km/h).

Status:

- Service Action N472 is being published to proactively address this concern, by installing felt tape between the A-Pillar finisher and the finisher retaining bracket.
- Please note care must be used when removing the finisher retaining screw cover to avoid damage. A video has been provided within the bulletin procedure to aid in the removal and installation of the cover.



View the video and then remove the left windshield molding bolt cover.

