SSM 49090

Title:

2019 Transit Connect - CHR And GNSS - Vehicle Locator Function Inoperative - Built On 29-Mar-2018 And Through 31-Aug-2018

Text:

Some 2019 Transit Connect vehicles built on 29-Mar-2018 and through 31-Aug-2018 and equipped with connected human machine interface (HMI) radio (CHR) and global navigation satellite system (GNSS), may exhibit the vehicle locator function not working on the FordPass mobile application. To correct this condition, perform as-built programming on the audio control module (ACM) and when asked 'were you sent here to obtain part numbers from another procedure?' select NO. This procedure will retrieve the updated as-built from the database and install it into the module. For claiming, use causal part 18C869 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

Vehicles:

2019	Transit Connect | Tourneo Connect (HC)