



Service Literature

To: General Managers
Service Managers
Service Technicians
Warranty Managers

Region: ☒ U.S.
☒ CAN

Bulletin: SLV20-008
Date: September 1, 2020

Valid to: N/A

Action Required? ☒ Yes ☐ No

From: Volvo Trucks – Service

Subject: Service Literature Published and Released in August, 2020

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
	None Issued	

TOOL BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
S7520	King Pin Inspection	New

RECALLS

BULLETIN #	TITLE	COMMENTS
	None Issued	



(CBR) CASE BASED REASONING

NEW SOLUTIONS

SOLUTION #	TITLE
KC-5	Volvo Chassis - Model VNX - One piece Propeller Shaft (Drive Shaft) Contacts Cross Member
KC-111	Volvo Chassis - Model VN - Crack At Corner Of The Hood Air Intake; Repair Procedure

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
KC-589	Engine Control Module (EMS) Software Information - Improvement List (Change Log), August 2020 - US17+OBD2019 Emissions ONLY	Updated title, added section to include new software release for August 2020.
KC-740	Diagnostic Trouble Code (DTC) P20EE - SCR NOx Catalyst Efficiency Below Threshold (Bank 1) - US17+OBD2019 And Newer Emissions	Updated applicable emissions levels and associated categories.
KC-400	Diagnostic Trouble Codes (DTC) P0194-00 And/Or P016E-00, Repair - US17+OBD* Emissions, Model Years 2018 To 2020	Updated repair instructions to reflect release of new rail pressure sensor and harness pigtail.