

## **SSM 49067**

**Title:**

### **2019 Flex - SYNC 3 Without Navigation - Compass Stuck And/Or Does Not Indicate Correct Direction**

**Text:**

Some 2019 Flex vehicles equipped with SYNC 3 without navigation may exhibit a compass that is stuck and/or does not indicate the correct direction. This may be due to the calibration in the accessory protocol interface module (APIM). To resolve the concern, reprogram the APIM using the latest level of the appropriate Ford scan tool. The SYNC 3 universal thumb drive should not be used to correct this condition. For claiming, use causal part 14G371 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

**Vehicles:**

2019

Flex (P3)