



Countries: CANADA, UNITED STATES Document ID: IK1900261

Availability: Revision: 0

Major System: ACCESSORIES Created: 8/10/2020

Current Language: English Last Modified: 8/10/2020

Other Languages: NONE Author: Josh Bowman

Viewed: 30

[Less Info](#)

Hide Details

Coding Information

Copy Link 	Copy Relative Link 	Bookmark View My Bookmarks	Add to Favorites 	Print 	Provide Feedback 	Helpful 0	Not Helpful 0
---------------	------------------------	---	----------------------	-----------	----------------------	------------------	----------------------

Title: Bluetooth Cannot Be Connected to Radio

Applies To: HV/MV/HX/LT/RH

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

8/10/2020 - Initial Article Release

DESCRIPTION

This document will guide the user through replacing the radio if bluetooth connection has been lost.

SYMPTOMS

DTC/Light	Description
N/A	N/A

SPECIAL TOOLS / SOFTWARE

Tool Description	Tool Number	Comments	Instructions
N/A	N/A	N/A	N/A

SERVICE PARTS INFORMATION

Kit Description	Part Number	Qty. Required	Notes
RADIO, ASSEMBLY, AM,FM,WB, AUXILIARY I/P,USB,BT	Refer to Parts Catalog	1	Refer to Parts Catalog For Your Model

DIAGNOSTIC STEPS

N/A

REPAIR STEPS

WARNING! To prevent property damage, personal injury, and / or death, park vehicle on a hard, flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in either direction.

WARNING! To prevent property damage, personal injury, and / or death, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent property damage, personal injury, and / or death, remove the ground cable from the negative terminal of the battery box before disconnecting any electrical components. Always connect the ground cable last.

1. Bring vehicle into shop and park on a flat surface
2. Shift transmission into park or neutral, set parking brake and install wheel chocks
3. Verify bluetooth connection has been lost to the radio
4. Replace radio with current service part available. Refer to the proper [Service Manual](#) if needed
5. Remove wheel chocks
6. Return vehicle back to service
7. Return radio for supplier review through normal warranty return procedures

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

	Hide Details	Feedback Information
Viewed:	29	Helpful:
	0	Not Helpful:
	0	No Feedback Found