

# WJ76 Workshop campaign - Performing PCM software update

Version 2

## WJ76 Workshop campaign - Performing PCM software update

### Overview

The reversing camera may not be activated correctly when the ignition is switched on and reverse gear is engaged on the affected vehicles.

As a result, the acoustic warning in the case of detected obstacles functions correctly, but the reversing camera image does not appear on the touch display in the dashboard.

To prevent this, the Porsche Communication Management (PCM) software must be updated.

<b>Model type</b>	Panamera (971)
<b>Model year</b>	2018

<b>Number of vehicles affected</b>	1
<b>VIN Affected</b>	WPOAH2970JL145533
<b>Last servicing dealer</b>	4500751

## Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

## Parts required

<b>Part No.</b>	<b>Designation</b>	<b>Quantity/vehicle</b>	<b>Parts return*</b>
971919360AA	SD memory card for PCM update - North America	**	No

\*The parts must be stored in WWS until **the relevant warranty/campaign claim** has been settled (credit note). If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

\*\*Please order SD memory cards based on the following table

<b>Number of vehicles on which work is to be performed by the Porsche Centre as part of the campaign</b>	<b>Maximum order quantity of SD memory cards for the PCM update</b>
1 to 20 vehicles	2 units
21 to 50 vehicles	4 units
51 to 100 vehicles	6 units

Ordering required parts

Please order parts as required.

## Warranty processing

### Validity:

This workshop campaign will be carried out up to 8/27/2025 and will be closed by the specified date.

Please note that warranty claims can only be processed before this date.

### Scope 1: Performing PCM software update

Damage Code	WJ76 66 000
Repair Code	1
Working time	60 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

## Further information

<b>Work instruction</b>	<b>TI No. 85/19, Group 9, Service, WJ76</b>
<b>Vehicle list and allocation</b>	See PCSS or attached VIN list (1 VIN)
<b>Technical Information*</b>	See PCSS or <a href="#">Aftersales Document Database</a>

[WJ76 VIN List.xlsx](#)

**8.1 KB**

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