



GROUP
ELE

MODEL
2016-2020MY
Sorento (UMa)

NUMBER
205

DATE
August 2020

TECHNICAL SERVICE BULLETIN

SUBJECT:

REAR VIEW CAMERA REPLACEMENT

This bulletin provides the procedure to replace the rear view camera on some 2016-2020MY Sorento (UMa) produced from SOP through July 9, 2020, due to distortion and/or blue screen caused by moisture intrusion into the camera assembly. The replacement camera part numbers listed in the part table have been improved to more effectively seal the camera to prevent moisture ingress in the camera assembly and improve the customer concern. Follow the procedure in this bulletin to repair the vehicle.



Back View Camera Assembly

Printed TSB copy is for reference only; information may be updated at any time.
Always refer to KGIS for the latest information.

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

Replacement Procedure:

1. Save customer radio presets.
2. Remove and replace the back view camera by referring to the “Body Electrical System → Back View Camera System → Repair procedures” chapter in the applicable Shop Manual on KGIS.



3. Confirm normal back view camera operation.
4. Restore radio presets.


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REAR VIEW CAMERA REPLACEMENT

AFFECTED VEHICLE RANGE:

Model	Production Dates
Sorento (UMa)	SOP 2016 to July 9, 2020

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
Camera Assembly Back View	99240 C6501FFF		1

WARRANTY INFORMATION:

N Code: I11 C Code: ZZ1

Claim Type	Model Year	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	2016	95760 C6110	0	Back View Camera Replacement	99240F01	0.5 M/H	99240 C6501FFF	1
	2017- 2020	99240 C6501						

