

Technical Information

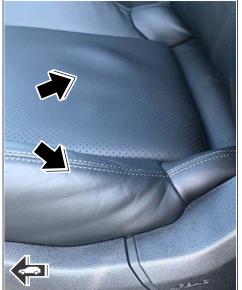
119/20ENU 7413

Service

Complaint - Wrinkling on Seat Surface / Side Bolster of Front Seat: Replacing Cover and Padding (119/20)

| Model Line: | Cayenne (9YA/9YB) |
|--------------|--|
| Model Year: | As of 2018 up to 2020 |
| Equipment: | Standard seat (I-No. Q1A) Comfort Seat (I-no. Q2J) Sports Seat (I-no. Q1D and Q1J) |
| Subject: | Front seat |
| Information. | Leather stretching and compression in conjunction with |

Information: Leather stretching and compression in conjunction with an entry height typical for SUVs will result in permanent wrinkles in the seat cover and side polster \Rightarrow Wrinkling on front seat -Arrows-.



Wrinkling on front seat

Remedial In the event of a customer complaint and if the vehicles have a production date

Action:

up to calendar week 23/20 (basic seat) or up to calendar week 25/20 (comfort and sports seat)

Replace the relevant padding and seat cover; see \Rightarrow Workshop Manual '741055 Replacing padding for front seat' \Rightarrow Workshop Manual '741319 Removing and installing cover for front seat'.



In an effort to minimize the normal effect of leather stretching, Porsche has made a change to the seat cover. Starting calendar week 24/20 or 26/20, optimized padding and seat covers, now also available for customer service, will be installed during production. This will provide additional support to the leather and should help the new look last for a much longer time.

Parts required

| Parts Info: | Part No. | Designation | Qty. |
|-------------|------------|---|-------|
| | N 91205201 | \Rightarrow Cheese head bolt with multiple-tooth head | 4 ea. |
| | 9Y0881xxx* | \Rightarrow Seat cover | 1 ea. |
| | 9Y0881xxx* | \Rightarrow Foam part of seat cushion | 1 ea. |
| | 9Y0881256* | \Rightarrow Repair kit ¹⁾ | 1 ea. |

* Part number varies depending on equipment.

¹⁾ only for NAR vehicles with seat occupancy detection (I-no. 9P7).

Invoicing

Invoicing: For documentation and warranty invoicing for enter the appropriate labor operations, PQIS coding and part numbers specified below in the warranty claim:

| APOS | Labour operation | I No. |
|----------|---|-------|
| 74105501 | Replacing front left padding (basic seat) | |
| 74105502 | Replacing front right padding (basic seat) | |
| 74105503 | Replacing front left padding (comfort or sports seat) | |
| 74105504 | Replacing front left padding (comfort or sports seat) | |

| APOS | Labour operation | I No. |
|----------|---|-------|
| 74131901 | Replacing and installing front left cover (basic seat) | |
| 74131902 | Replacing and installing front right cover (basic seat) | |
| 74131903 | Replacing and installing front left cover (comfort or sports seat) | |
| 74131904 | Replacing and installing front right cover (comfort or sports seat) | |

AfterSales

Technical Information

| | PQIS coding: | | | | | |
|-------------------|--|-------------------------------|---|---|--|--|
| Location (FES5) | | 74130 | Front seat cover | Front seat cover | | |
| Damage type (SA4) | | 3042 | wrinkling | wrinkling | | |
| Parts Info: | Part No. N 91205201 9Y0881xxx* 9Y0881xxx* 9Y0881256 | Seat cover Foam part of se | olt with multiple-tooth head eat cushion | Qty. 4 ea. 1 ea. 1 ea. 1 ea. | | |
| References: | * Part number varies depending on equipment. ¹⁾ only for NAR vehicles with seat occupancy detection (I-no. 9P7). | | | | | |

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

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AfterSales