

Complaint - Wrinkling on Seat Surface / Side Bolster of Front Seat: Replacing Cover and Padding (119/20)

Model Line: **Cayenne (9YA/9YB)**

Model Year: **As of 2018 up to 2020**

Equipment: **Standard seat (I-No. Q1A)
Comfort Seat (I-no. Q2J)
Sports Seat (I-no. Q1D and Q1J)**

Subject: **Front seat**

Information: Leather stretching and compression in conjunction with an entry height typical for SUVs will result in permanent wrinkles in the seat cover and side bolster ⇒ *Wrinkling on front seat -Arrows-*.



Wrinkling on front seat

Remedial Action: In the event of a customer complaint and if the vehicles have a production date

up to calendar week 23/20 (basic seat) or
up to calendar week 25/20 (comfort and sports seat)

Replace the relevant padding and seat cover; see
⇒ *Workshop Manual '741055 Replacing padding for front seat'*
⇒ *Workshop Manual '741319 Removing and installing cover for front seat'*.

**Information**

In an effort to minimize the normal effect of leather stretching, Porsche has made a change to the seat cover. Starting calendar week 24/20 or 26/20, optimized padding and seat covers, now also available for customer service, will be installed during production. This will provide additional support to the leather and should help the new look last for a much longer time.

Parts required

Parts Info:	Part No.	Designation	Qty.
	N 91205201	⇒ Cheese head bolt with multiple-tooth head	4 ea.
	9Y0881xxx*	⇒ Seat cover	1 ea.
	9Y0881xxx*	⇒ Foam part of seat cushion	1 ea.
	9Y0881256*	⇒ Repair kit ¹⁾	1 ea.

* Part number varies depending on equipment.

¹⁾ only for NAR vehicles with seat occupancy detection (I-no. 9P7).

Invoicing

Invoicing: For documentation and warranty invoicing for enter the appropriate labor operations, PQIS coding and part numbers specified below in the warranty claim:

APOS	Labour operation	I No.
74105501	Replacing front left padding (basic seat)	
74105502	Replacing front right padding (basic seat)	
74105503	Replacing front left padding (comfort or sports seat)	
74105504	Replacing front left padding (comfort or sports seat)	

APOS	Labour operation	I No.
74131901	Replacing and installing front left cover (basic seat)	
74131902	Replacing and installing front right cover (basic seat)	
74131903	Replacing and installing front left cover (comfort or sports seat)	
74131904	Replacing and installing front right cover (comfort or sports seat)	

PQIS coding:

Location (FES5)	74130	Front seat cover
Damage type (SA4)	3042	wrinkling

Parts Info:	Part No.	Designation	Qty.
	N 91205201	Cheese head bolt with multiple-tooth head	4 ea.
	9Y0881xxx*	Seat cover	1 ea.
	9Y0881xxx*	Foam part of seat cushion	1 ea.
	9Y0881256*	Repair kit ¹⁾	1 ea.

* Part number varies depending on equipment.

¹⁾ only for NAR vehicles with seat occupancy detection (I-no. 9P7).

- References: ⇒ *Workshop Manual '741055 Replacing padding for front seat'*
 ⇒ *Workshop Manual '741319 Removing and installing cover for front seat'*

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