

Technical Information

Service

83/20 ENU 0X00



Warranty Information: Extended Warranty for Transfer Gear (Hang-On) (83/20)

Model Line: Cayenne (92A)

Model Year: As of 2015 up to 2018

Subject: **Transfer gear** - PART ID 3965

Information: Extended warranty for transfer gear

The warranty on the transfer gear lasts for **seven years as from the new vehicle delivery date** with unlimited mileage.

You will find the exact warranty period of a vehicle in the vehicle information in the PCSS – Porsche Central Service System.

The extended warranty is displayed as an additional new vehicle warranty scope and contains the added information "Extended Warranty Transfer Gear" in the "Coverage" column.

The warranty applies worldwide and is always transferred automatically to the next owner. All other warranty terms and conditions remain unchanged.

Overview of components covered by the warranty extension

PART ID	Designation
3965	Transfer gear

Information:

Scopes not covered by this extended warranty

Any damage or malfunctions caused by external influences such as damage as a result of an accident, incorrect use or neglect of the vehicle.

Restrictions on cover of the extended warranty

The warranty and service information in the vehicle includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply for the extended warranty.

Invoicing:

For processing warranty claims using the "Extended Warranty Transfer Gear", the claim must be entered by specifying **Warranty type 111** under **PART ID 3965 – Transfer gear** as the **component responsible for causing the problem**. The damage category must be selected in accordance with the customer complaint.

If a mobility option is required in relation to repairs covered by the Technical warranty extension, this can be invoiced as part of the existing customer mobility programme. The Customer mobility programme regulations apply unchanged.

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If you have further questions and concerns relating to this extended warranty, get in touch with the contact person responsible for warranty enquiries at your importer's office.

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