



Technical Service Bulletin

91 MIB3: no audio output from radio sources and only one or no stations are listed in the station lists

91 20 04 2060522/1 August 27, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5	2020	All	MIB3

Condition

Customer states:

- No audio output from any radio source.
- Only one, or no stations are listed in the respective station lists.

Technical Background

A software bug can cause the radio station list to become corrupt.

Production Solution

New software in the information electronics control module, J794 (address word 005F) addressed the condition.

Service

Required equipment:

- ODIS Tester.
- SVM code.
- MIB3 Software update on a USB flash drive (see *Required Parts and Tools* or Download the software from MirrorServer using the SD Creator Program).

Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

Service work:

- Update the MIB3 infotainment system using either Method 1 or Method 2 according to TSB 2060523: *91 MIB3 Software Update Instructions* and use SVM code MHI3US3281.

Method 1: Automated update using ODIS.



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Method 2: Manual update due to SVM code or Server issues.

Vehicle	SD Creator Part Number	SVM Code
A4, A5	8W0906961B	MHI3US3281

Warranty

Claim Type:	<ul style="list-style-type: none">110 up to 48 Months/50,000 Miles.G10 for CPO Covered Vehicles – Verify Owner.If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	See TSB #2060523
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2060522/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Model	USB Flash Drive	Quantity
A4, A5	8W0906961B	01 (Shop tool)

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2060523, *91 MIB3 Software Update Instructions*.
- TSB 2047812, *00 SD Creator: how to set up and use the SD Creator for obtaining vehicle software updates via the MirrorServer*.



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All part and service references provided in this TSB (2060522) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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