



LEISURE
TRAVEL VANS

October 22, 2020

Campaign Update CA#9772



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Dealer»

«ProductLine», VIN #«Vin»
Coach Serial #«UNIT_CoachID»

Subject: The Xantrex Inverter Electronic Breaker
Affects certain 2021 Wonder Motorhomes

The Xantrex inverter electronic breaker is set at 20A and will not charge the coach batteries as efficiently as intended. The electronic breaker should be set at 30A.

Correction:

To correct this situation follow the instructions in the SOP included in this mailing. Please claim the labour to perform the campaign update on a warranty claim.

Labour to perform this Campaign Update: 0.2 hrs

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP03076



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«Owner_Name»
«Address1 »
«Address2»
«Address3», «Prov» «Postal_Code»

«Unit», VIN #«VIN»
Coach Serial #«UNIT_CoachID»

Subject: The Xantrex Inverter Electronic Breaker
Affects certain 2021 Wonder Motorhomes

The Xantrex inverter electronic breaker is set at 20A and will not charge the coach batteries as efficiently as intended. The electronic breaker should be set at 30A.

Correction:

To correct this situation follow the instructions in the SOP included in this mailing. When completed or if you have any questions contact Leisure Travel Vans at recalls@tripleerv.com.

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP03076 (Standard Operating Procedure)

SOP03076

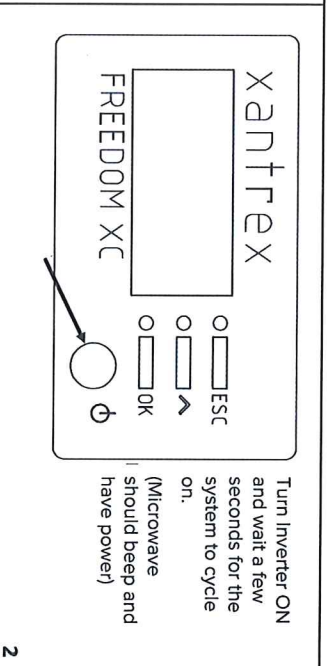
Customer Service: Wonder Xantrex Inverter for 30amp Breaker (GAAR 9772)

Department: 32
 People Required: 1
 Time to Complete: 2 min
 Date Created: Aug. 14, 2020
 Date Revised:
 Rev #:
 Created by Initial: GK806 Verified: KH



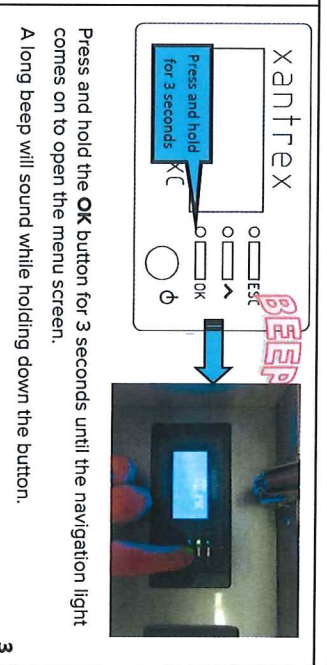
Turn battery disconnect ON

1



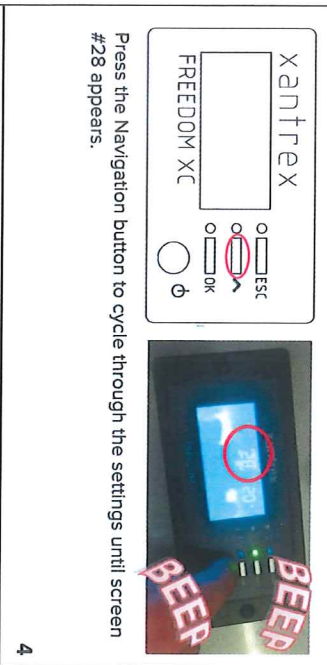
Turn Inverter ON and wait a few seconds for the system to cycle on. (Microwave should beep and have power)

2



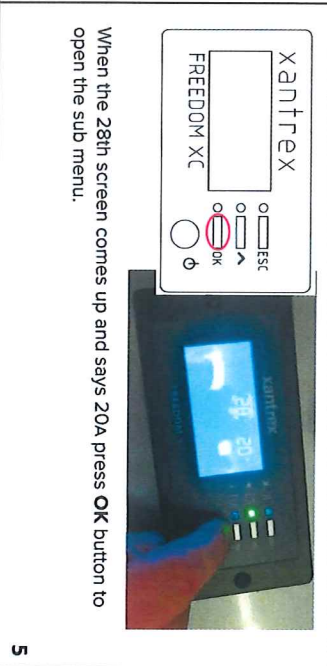
Press and hold the OK button for 3 seconds until the navigation light comes on to open the menu screen. A long beep will sound while holding down the button.

3



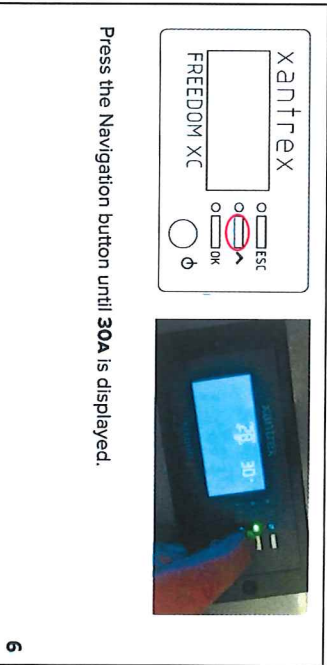
Press the Navigation button to cycle through the settings until screen #28 appears.

4



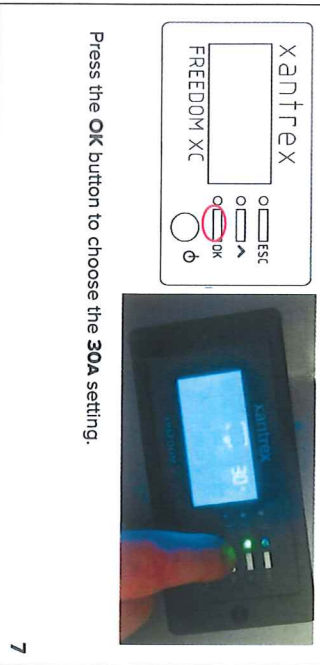
When the 28th screen comes up and says 20A press OK button to open the sub menu.

5



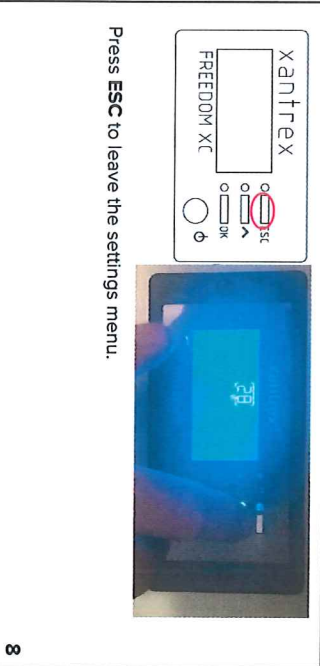
Press the Navigation button until 30A is displayed.

6



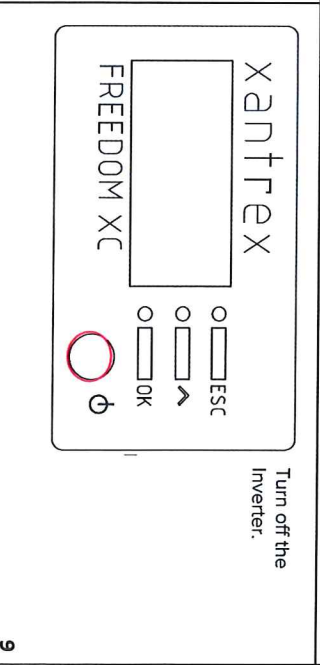
Press the OK button to choose the 30A setting.

7



Press ESC to leave the settings menu.

8



Turn off the Inverter.

9