

WLH5 - Checking Plug Connection for Water Drain Hose and Connecting it Correctly if Necessary (Workshop Campaign)

Model Line: **Taycan (Y1A)**

Model Year: **2020**

Subject: **Water drain hose on heating/fresh-air unit**

Information: **There is a possibility that the condensed water drain hose was not installed correctly on the heating/fresh-air unit on the affected vehicles.**

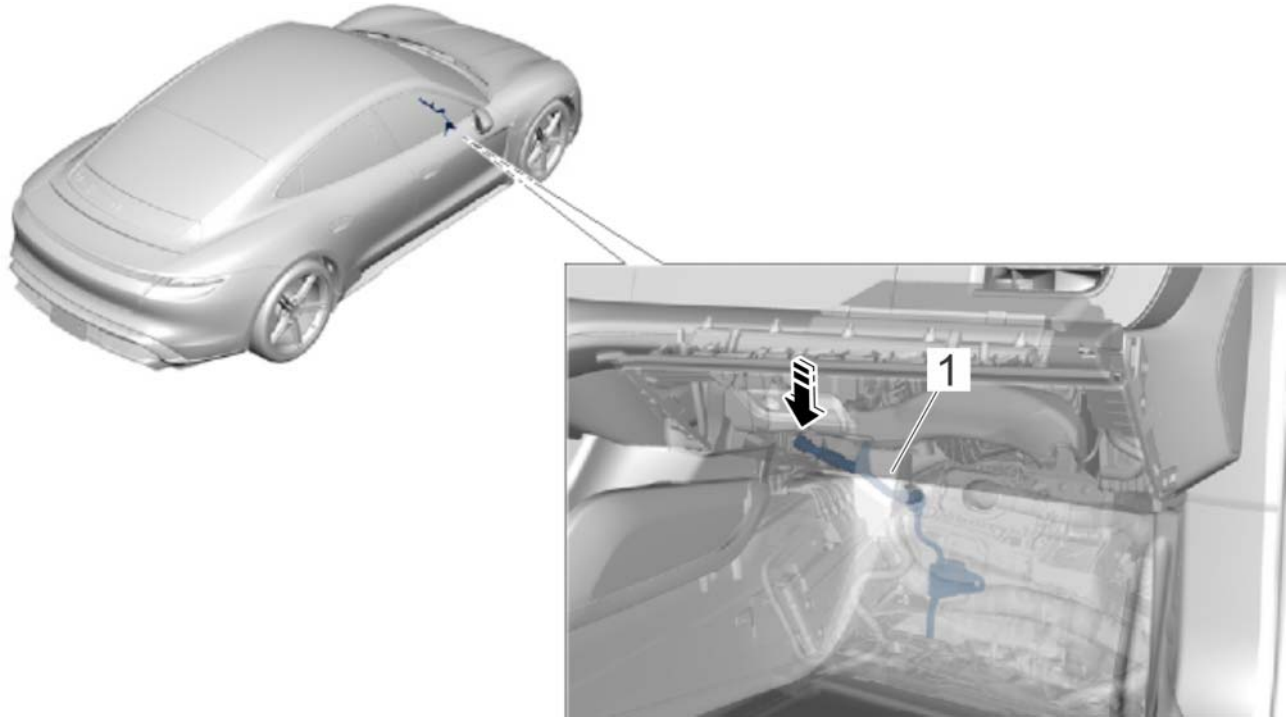
As a result, condensed water can escape into the right footwell when using the air conditioning.

Remedial Action: Check the water drain hose on the heating/fresh-air unit and install it correctly if necessary.

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information). This campaign affects 1,886 vehicles in North America.

Installation

Position:



Installation position of water drain hose

1 – Water drain hose for heating/fresh-air unit

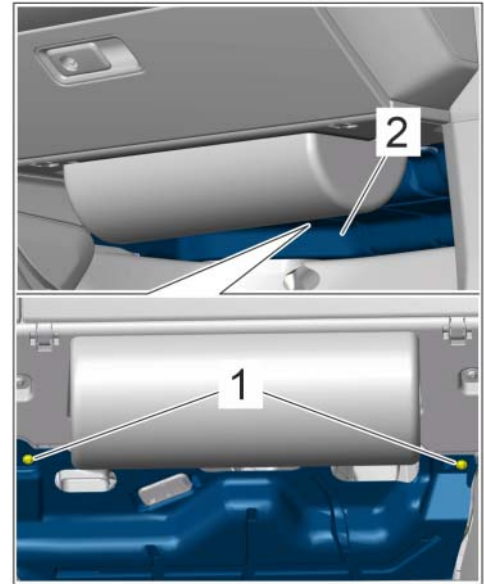
Arrow – Drain hose to heating/fresh-air unit plug connection (**check and install correctly if necessary**)

Required tools

- Tools:
- Plastic disassembly wedge
 - Flashlight

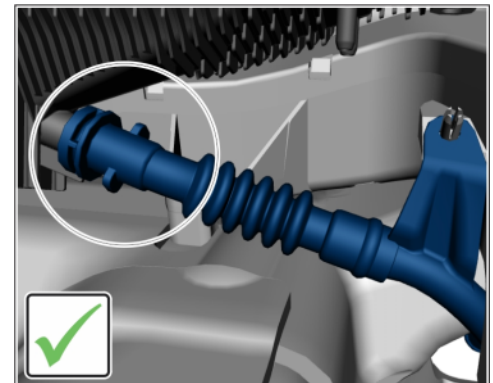
Checking plug connection for water drain hose

- Work Procedure: 1 Remove the footwell light in the front right footwell.
For instructions, see ⇒ *Workshop Manual '961519 Removing and installing footwell light'*.
- 2 Remove the cover in the right footwell under the dashboard.
To do this, unscrew fixing clips ⇒ *Removing lower dashboard cover -1-* and pull off the cover under the dashboard ⇒ *Removing lower dashboard cover -2-*.



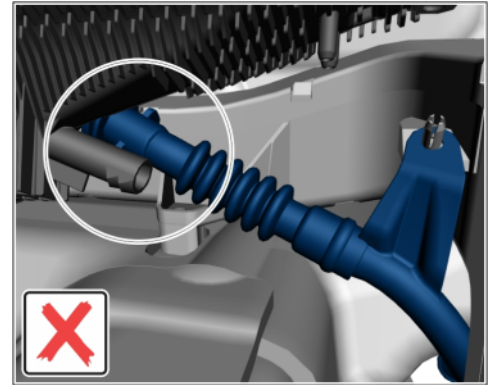
Removing lower dashboard cover

- 3 Check plug connection between water drain hose and heating/fresh-air unit.
 - The **water drain hose is installed fully until it engages** on the connection on the heating/fresh-air unit ⇒ *Water drain hose installed correctly*. No further action required, continue with **Step 5**.



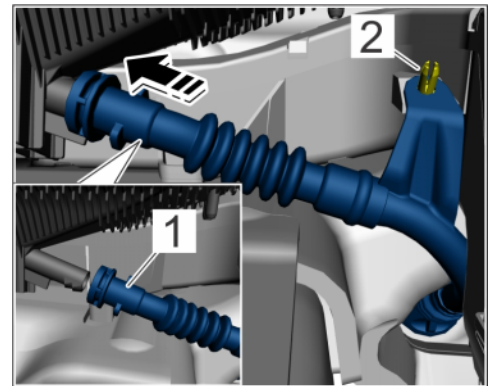
Water drain hose installed correctly

- **The water drain hose is loose or not installed fully until it engages** on the connection on the heating/fresh-air unit ⇒ *Water drain hose loose or not fully installed*: Install the water drain hose correctly on the connection of the heating/fresh-air unit and continue with **Step 4**.



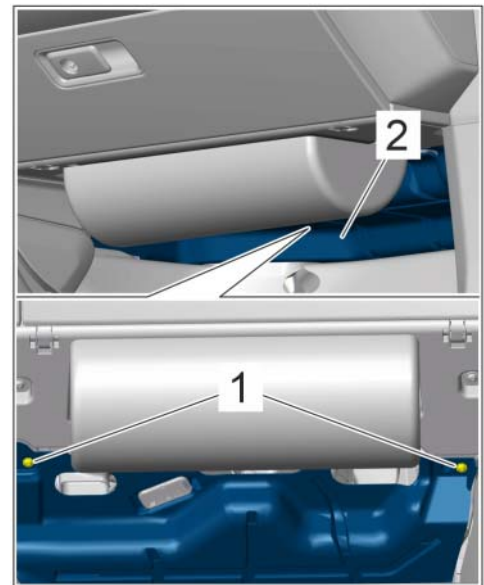
Water drain hose loose or not fully installed

- 4 Install the water drain hose onto the connection on the heating/fresh-air unit.
 - 4.1 Loosen clip on water drain hose holder ⇒ -2-.
 - 4.2 Position water drain hose in front of the connection on the heating/fresh-air unit ⇒ -1- and **push it** onto the connection of the heating/fresh-air unit **fully until it engages** ⇒ -Arrow-.
 - 4.3 Secure clip on water drain hose holder ⇒ -2-.



Connecting water drain hose

- 5 Install the cover in the right footwell under the dashboard.
To do this, position the cover under the dashboard ⇒ *Installing lower dashboard cover -2-* and screw in the fixing clips ⇒ *Installing lower dashboard cover -1-*.



Installing lower dashboard cover

- 6 Install the footwell light in the front right footwell.
For instructions, see ⇒ *Workshop Manual '961519 Removing and installing footwell light'*.
- 7 Enter the campaign in the Warranty and Maintenance booklet.

Warranty processing

Scope 1: **Checking plug connection for water drain hose** – the water drain hose is installed correctly

Working time:	
Checking plug connection for water drain hose	Labor time: 12 TU
Includes:	
Removing and installing right footwell light	
Removing and installing cover in right footwell under dashboard	
⇒ Damage Code WLH5 066 000 1	

Scope 2: **Checking plug connection for water drain hose and connecting it correctly**

Working time:

Checking plug connection for water drain hose and connecting it correctly

Labor time: **18 TU**

Includes:

Removing and installing right footwell light

Removing and installing cover in right footwell under dashboard

⇒ **Damage Code WLH5 066 000 1**

All tasks required for correcting consequential damage due to a loose/disconnected water drain hose are not included in the scope of this campaign and must be invoiced using a separate PCSS job line coded to the part ID 8521.

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