



MAZDA DEALER EMAIL

TO: Mazda Service & Parts Managers

DATE: August 12, 2020

SUBJECT: Limited Parts Ordering Process for SSP C2 - MY2020 CX-5 and CX-9 -
Power Lift Gate Control Unit – Ordering Repair Parts

On Wednesday, August 12th dealers can use the Limited Parts Ordering (LPO) page on eMDCS to order the repair parts for SSP C2. There will be a daily maximum allotment, which will be displayed on the Limited Parts Ordering screen.

Affected Part Numbers: KBG6-62-6H0C (CX-5) / TA0A-62-6H0E (CX-9)

This ordering process ensures that supply is directed to critical customer repairs. Requests for shelf stock orders, or orders that exceed the daily maximum allotment cannot be filled at this time. Mazda is working to increase the PDC stock levels and will adjust the ordering process as additional supply becomes available to fully open this campaign.

For additional questions, please don't hesitate to email the Dealer Assistance Group at corpdag@mazdausa.com or call 877-727-6626 – Option 2.

Regards,
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