

**Daimler Trucks**

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**North America LLC**

08/27/2020

CAL FTL

# **Customer Advisory Letter**

## **Subject: Visual Inspection For Oil Presence In Hub**

**Models Affected: Freightliner New Cascadia**

Our records indicate that you are the owner of certain vehicles and therefore DTNA has decided to share the following documentation with you.

We hope you find this information helpful.

## Work Instructions

### Subject: Visual Inspection For Oil Presence In Hub

Models Affected: Freightliner New Cascadia

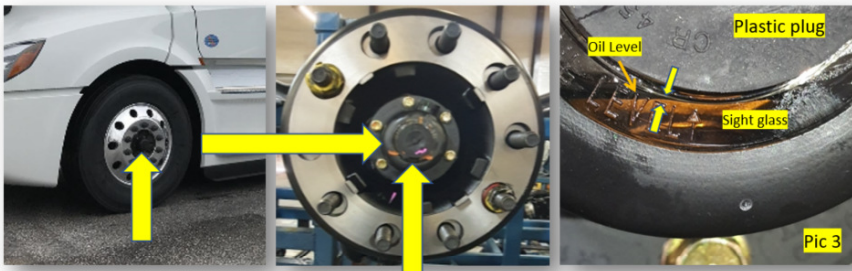
### General Information

Visual Inspection is necessary for the condition of the oil level in the steer axle hubs.

### Corrective Action

See conditions and corrective steps noted below.

## Visual Inspection for Oil presence in Hub



Locate Hub on truck (Pic 1)

Locate Hub Cap Sight Glass (Pic 2)

Verify Oil Level on the sight glass:  
Level must be within the top of letters and witness line located just below the plastic plug as indicated on picture

#### Actions:

- Verify Oil level per instruction provided
- **If oil is within specified levels:**
  - a) Document truck verified
  - b) Release
- **If oil is low:**
  - a) Add oil to specified oil levels (refer to picture # 3)
  - b) Take picture of lube condition and email per slide 2
- **If no oil found:**
  - a) Take picture and email per slide 2.
  - b) Hub needs to be replaced

**NOTE: Document all trucks verified. If any hubs need to be replaced due to lack of oil, please notify Meritor immediately for proper actions.**

When inspection completed, file the claim as follows:

SRT	DESCRIPTION	VMRS CODE	CAUSE CODE	CORRECTION CODE	HOURS
418-5001A	INSPECTION ONLY - TWO HUBS, (CAL 33-XXX)	018-001-003	7	6	0.1
418-5001B	INSP TWO HUBS, FILL ONE OR TWO HUBS, (CAL 33-XXX)	018-001-003	7	3	0.3
418-5001C	INSP TWO HUBS, ONE HUB Replace, (CAL 33-XXX)	018-001-003	7	3	1.2
418-5001D	INSP TWO HUBS, TWO HUBS Replace, (CAL 33-XXX)	018-001-003	7	3	2.0

If any hub is found with low or missing oil, requiring filling or replacing the hub, please take a picture of the hub (need to see the actual oil level found), and indicate whether RH, LH, or both hubs have oil levels of concern. And, email a picture of the VIN immediately to:

- Loren Keplinger (loren.Keplinger@Daimler.com)
- Shruti Chatterjee (Shruti.Chatterjee@Daimler.com)
- Juan Romero (Juan.Romero@meritor.com)