

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Export Distributors  
Detroit Diesel Distributors – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI20-026

Effective: 08/25/2020

Release: 08/26/2020

**SUBJECT: DDC Revised Bulletins – D20R1 & D20M8**

This letter is to inform you that revised bulletins for two Detroit Diesel campaigns have been posted on DTNAConnect. Please print and use the revised bulletins for all work from this point forward.

- **Recall D20R1** – Emissions Recall GHG21 Detroit™ DD13 Model Year 2020 Software Reprogramming

**REVISION:** Page 1 of the bulletin under "General Information" the NOTE highlighted in yellow and page 6 of the bulletin under "Corrective Procedure" for step 6 to be referenced by all authorized dealers/distributors via DTNAConnect.

- **Field Service D20M8** – GHG17 & GHG21 Detroit™ DD13, DD15, and DD16 ACM Software Reprogramming

**REVISION:** Page 1 of the bulletin under "General Information" the NOTE highlighted in yellow and page 6 of the bulletin under "Corrective Procedure" for step 6 to be referenced by all authorized dealers/distributors via DTNAConnect.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*